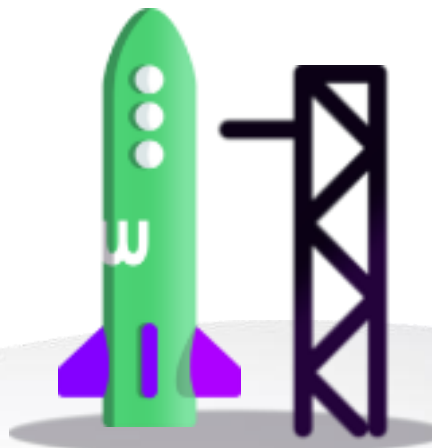


26 Oktober 2021

wortell Belgium launch event



Keynotes

9:30 tot 12:00

A blue-tinted image of Earth from space, showing city lights at night. The Earth's horizon is visible at the top, with a bright blue glow. The rest of the image shows the dark surface of the planet with numerous small, bright white and yellow lights representing cities and urban areas.

Digital optimism

in Belgium & Luxemburg

with Wortell

Digital Optimism – Industry / Market

Industry

Societal
Challenges

Economic
Recovery

Digital Optimism

Culture

Microsoft Cloud

Industry / Market





Our mission

Empower every person and
every organization on the planet
to achieve more

Digital Sovereignty

with

Urgency

Digital Optimism: Microsoft Cloud

- Comprehensive and Trusted
- Digital Capability/Sovereignty
- Tech and Business Aligned
- Integrated but Open
- Hybrid at its core
- Innovation



Microsoft Cloud





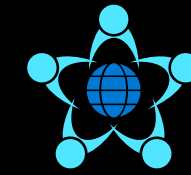
Microsoft Cloud
for Financial Services



Microsoft Cloud
for Healthcare



Microsoft Cloud
for Manufacturing



Microsoft Cloud
for Nonprofit



Microsoft Cloud
for Retail



← Microsoft Cloud for Sustainability →

Microsoft Cloud



Modern
work



Business
applications



Infrastructure



Digital and
app innovation



Data & AI



Security

Digital Optimism: Microsoft Cloud

- Comprehensive and Trusted
- Digital Capability/Sovereignty
- Tech and Business Aligned
- Integrated but Open
- Hybrid at its core
- Innovation

Digital Optimism – Culture

Culture

Growth mindset [Customer obsessed
Diverse & inclusive
One Microsoft] Make a difference

Values [Respect | Integrity | Accountability

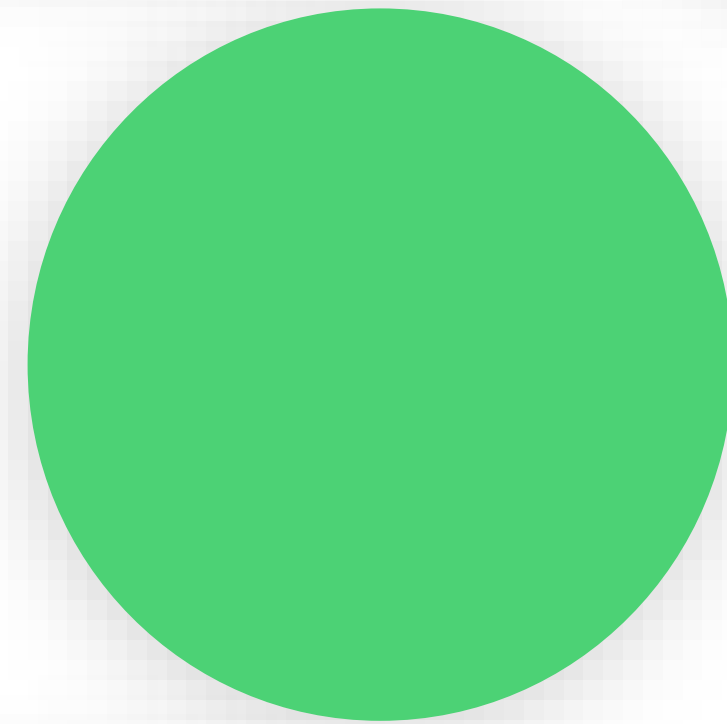
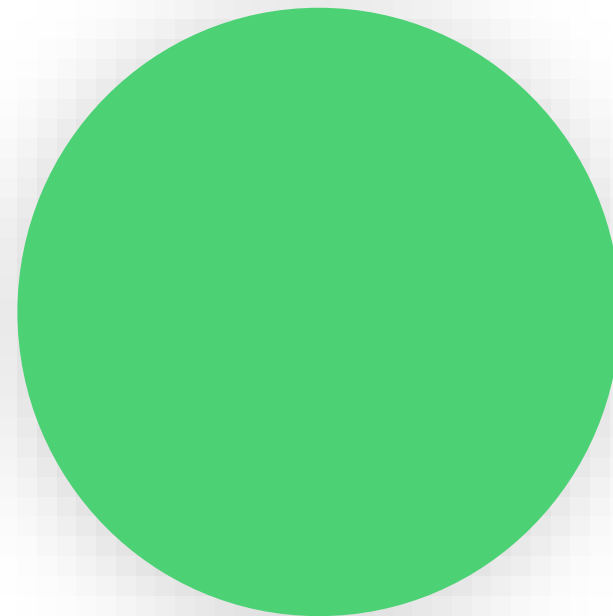
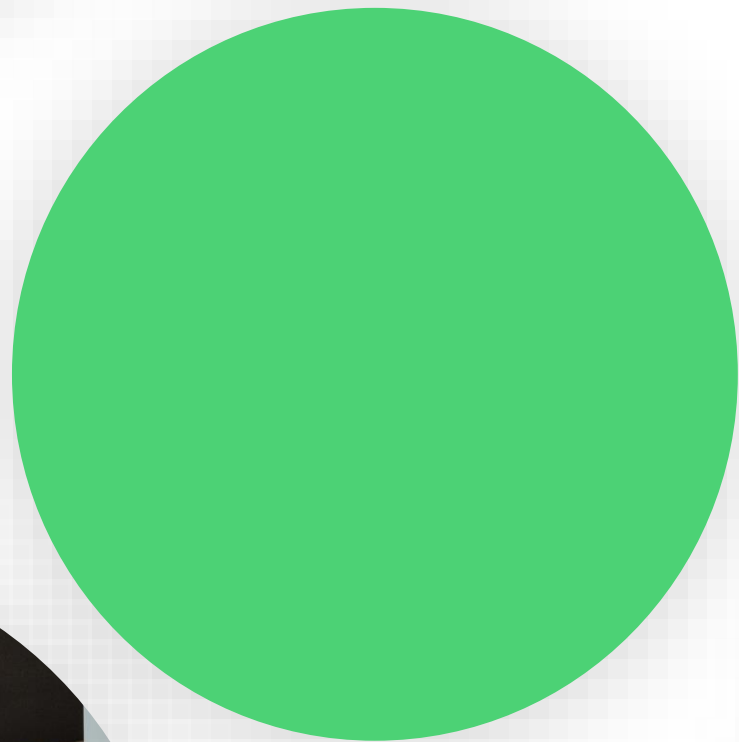
Manager expectations [Model | Coach | Care

Leadership principles [Create clarity | Generate energy | Deliver success



is nu

wortell



We
empower
people.

wortell

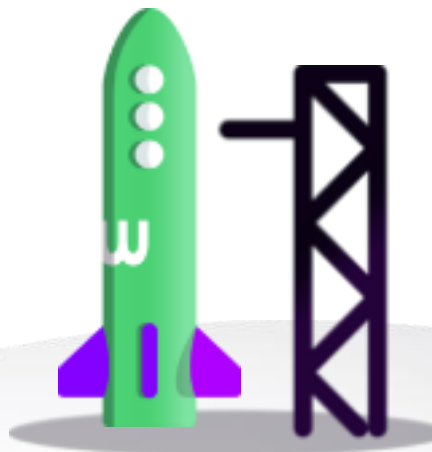
We
empower
you.



wortell

Wortell Belgium launch event

Product- en dienstenportfolio



Even voorstellen

Wie is wie?



Margo Kusters

Business Productivity
Consultant

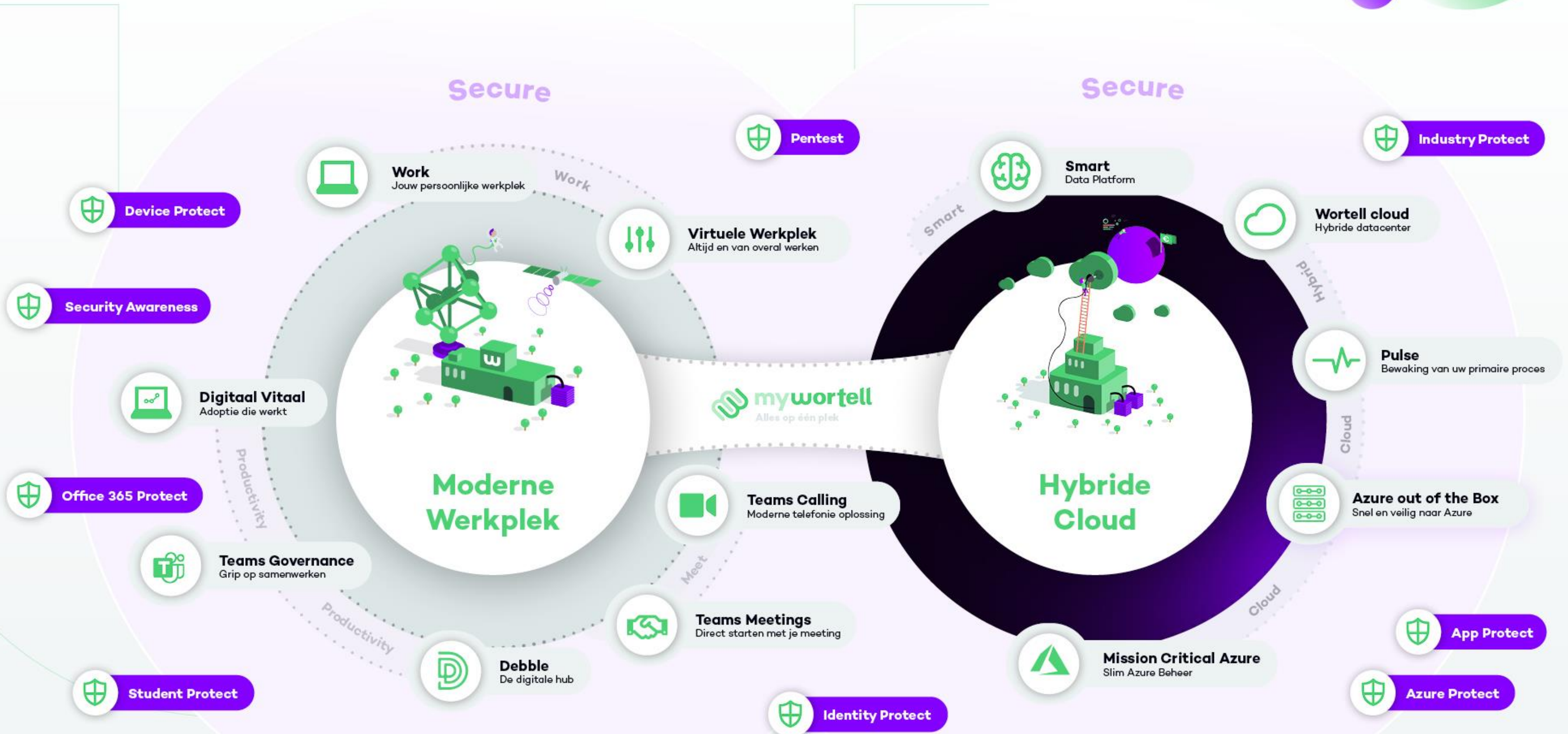


Franck van Diest

Head of Products

wortell

We empower people.





Waarom standaard diensten?

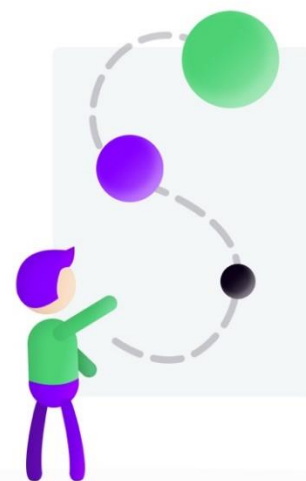
- Standaardisatie van algemene technologie
- Minder ruimte voor interpretatie
- Verhoging van duurzame kwaliteit door geautomatiseerd proces
- (Veel) meer aandacht voor de mens

Persoonlijke en veilige werkplek



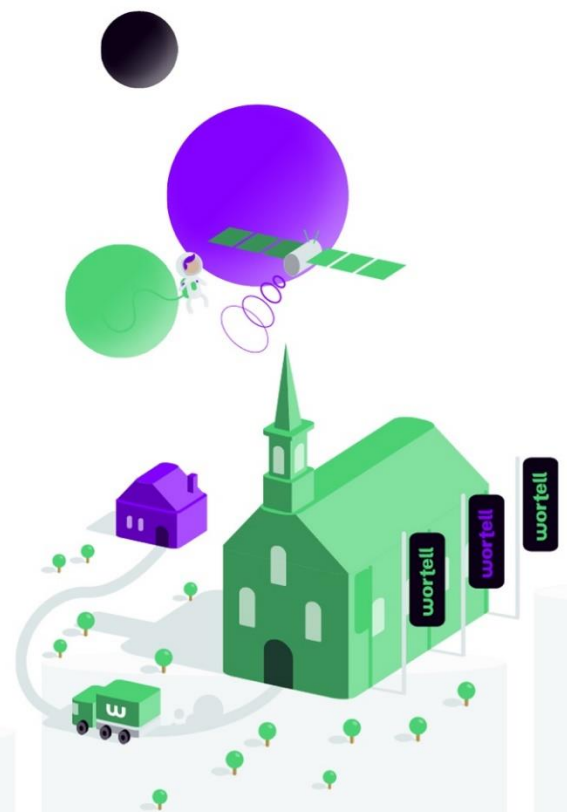
Get to Work

Met het uitgekristalliseerde inventarisatie programma van Wortell weet je na Get to Work direct waar je aan toe bent en geven we maximale zekerheid op 3 kerngebieden; kosten, doorlooptijd en deliverables.



Cloud Competence Center

Samen formeren we een Cloud Strategie en zetten we een Cloud Competence Center op zodat de IT-afdeling regie kan nemen.



Work

We rollen de standaard werkplek uit in vol ornaat. De best mogelijke inrichting op basis van Microsoft 365, verrijkt met onze producten Work en Debble.



Digitaal Vitaal

Een werkplek is er voor de eindgebruikers. Met Digitaal Vitaal stellen we ze in staat het meeste uit hun werkdag te halen door ze in een continu proces te ondersteunen bij het gebruik van hun werkplek.



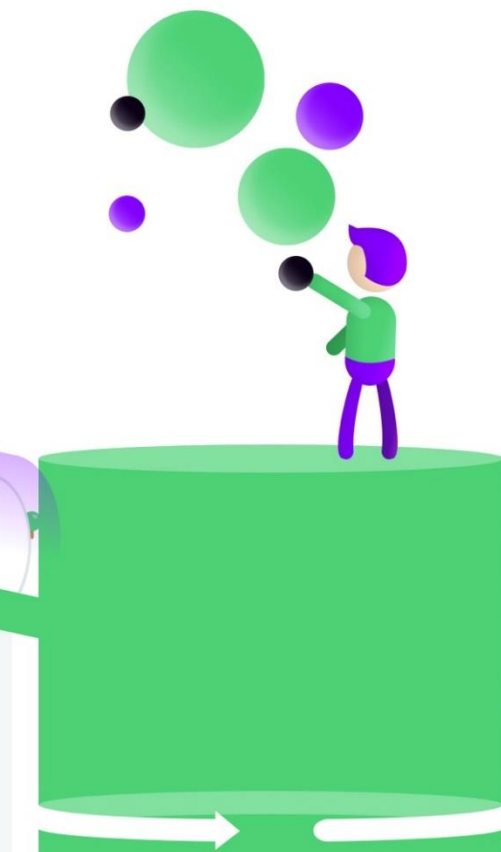
Data migratie

Met onze bewezen en gestandaardiseerde aanpak geven we op voorhand helderheid over de data migratie. Je weet van tevoren precies hoe lang de migratie duurt en wat de kosten zijn.



Governance & Security

Werken in de cloud is hartstikke veilig. We zorgen er met onze best practices voor dat je data beschermd is en blijft. We doen dit met de juiste Microsoft software en eigen tooling, aangevuld met onze mensen op het Operations Center.



Productiviteit optimaliseren

Samen helpen we jullie medewerkers bij het optimaliseren van hun productiviteit. Bijvoorbeeld door het automatiseren van repeterende processen en het ontwikkelen van slimme apps op basis van het Power Platform van Microsoft.



Je omgeving wordt **volledig beheerd**, 24/7. Wij zorgen ervoor dat je werkplek altijd up to date is en zijn we continue bezig met je omgeving door te ontwikkelen zodat je meegaat in de laatste innovaties.



Fase 1



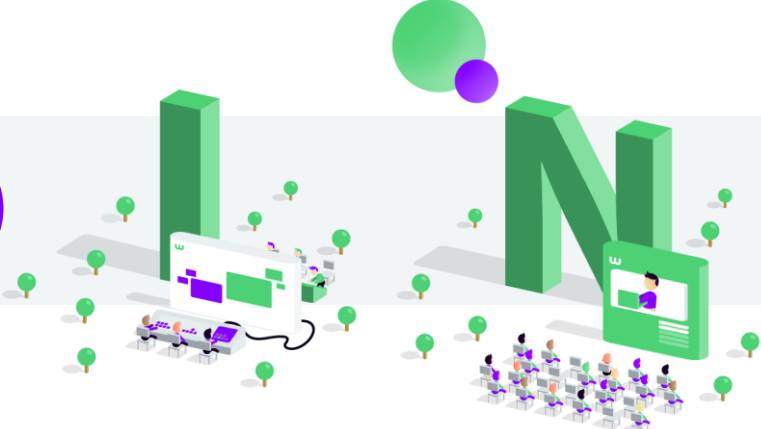
Strategie en Planning

Fase 2



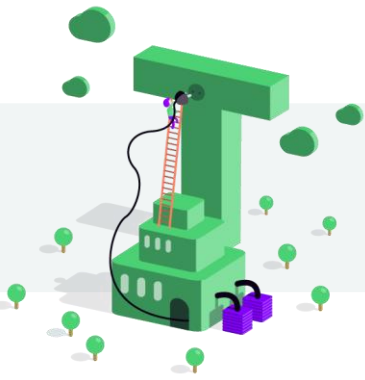
Readiness

Fase 3



Implementatie en nieuw werken

Fase 4



Transformatie en beheer



S P R I N T

Fase 1

Strategie en Planning

We zetten samen de stip op de horizon en bepalen de prioriteiten in lijn met de business strategie.

Fase 2

Readiness

We inventariseren de staat van de organisatie, zowel vanuit techniek als vanuit de mens.

Fase 3

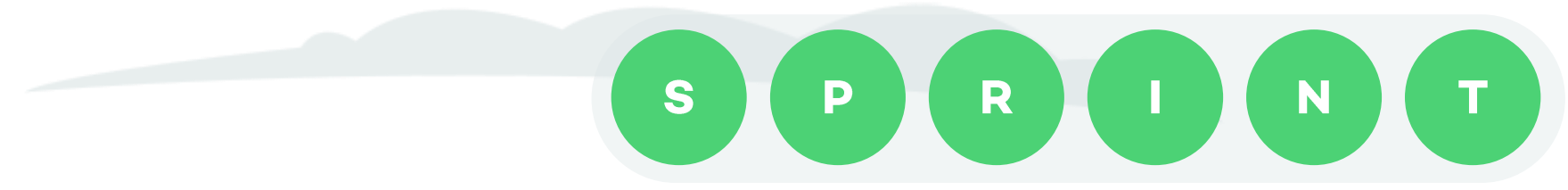
Implementatie en nieuw werken

De transitie naar de moderne omgeving en zetten medewerkers in hun kracht.

Fase 4

Transformatie en beheer

We zorgen voor een duurzame verandering en werken aan een continue transformatie.



Een voorbeeld op het productivity thema





Digitaliseren met de mens als uitgangspunt



Strategische business workshops

CHANGE PRACTITIONER



Adoptie en change management



Drie soorten productiviteit

Persoonlijk

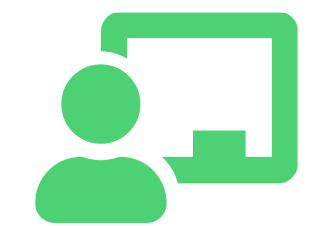


Persoonlijke productiviteit

Team



Teamwork



Vergaderen

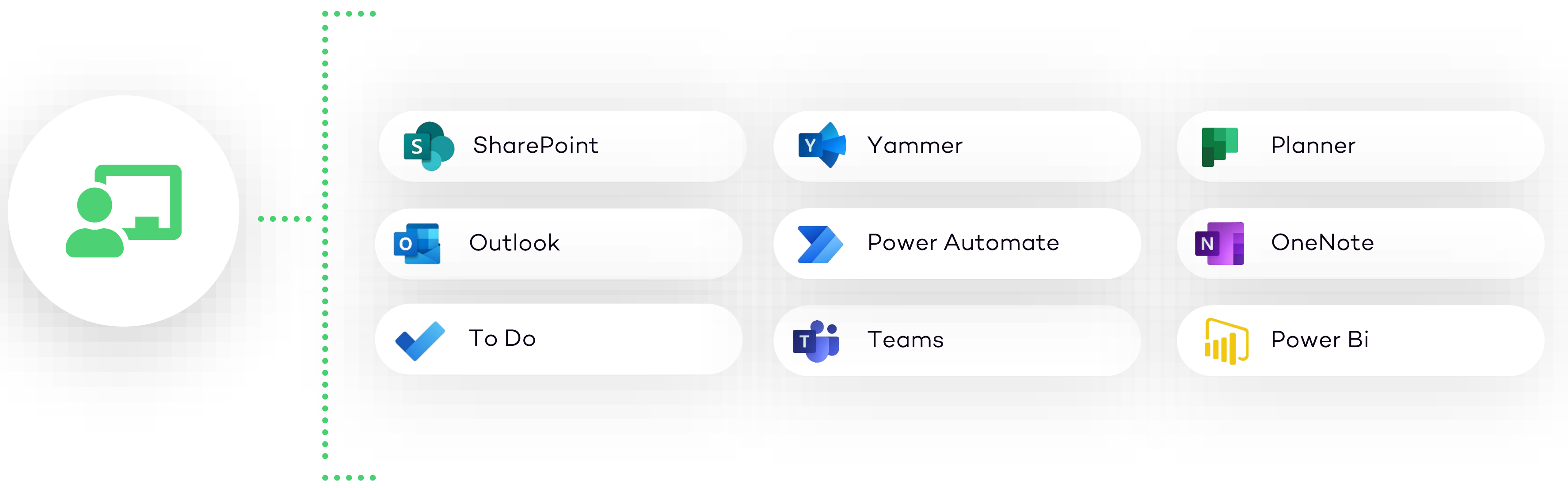
Organisatie



Documenten
beheer

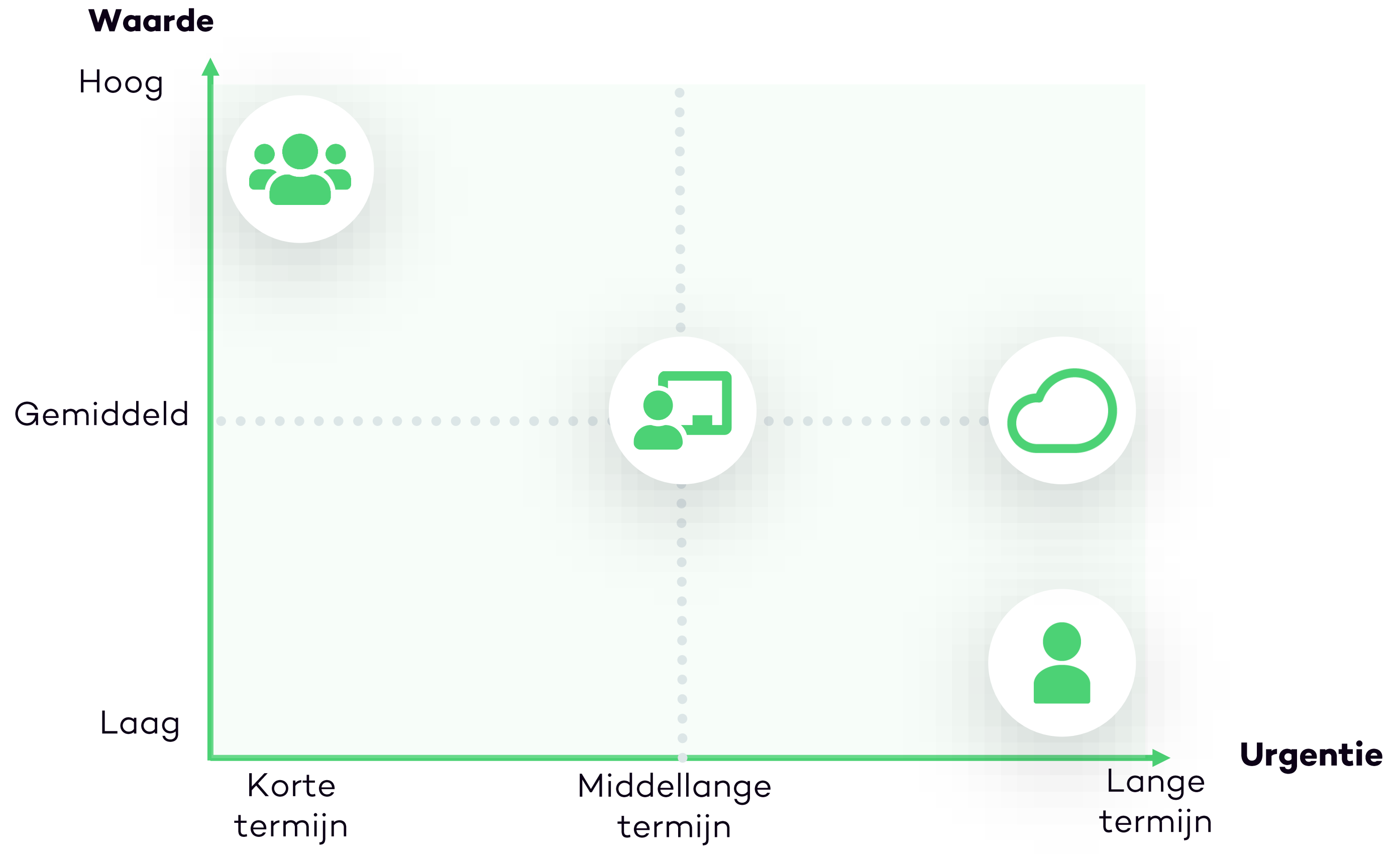


Wensen, voorkeuren en snelheden





Prioritering productiviteit thema's



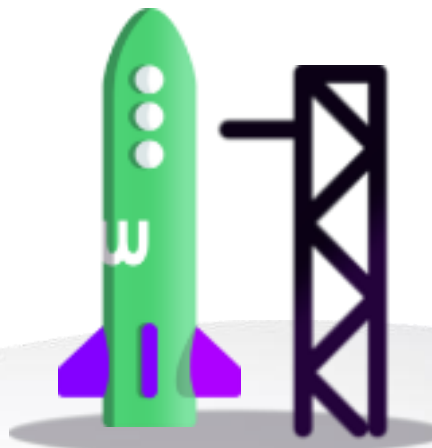
Maatwerk



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Wortell Belgium launch event

Hoe we jouw organisatie nu nog beter kunnen beveiligen



Even voorstellen

Wie is wie?



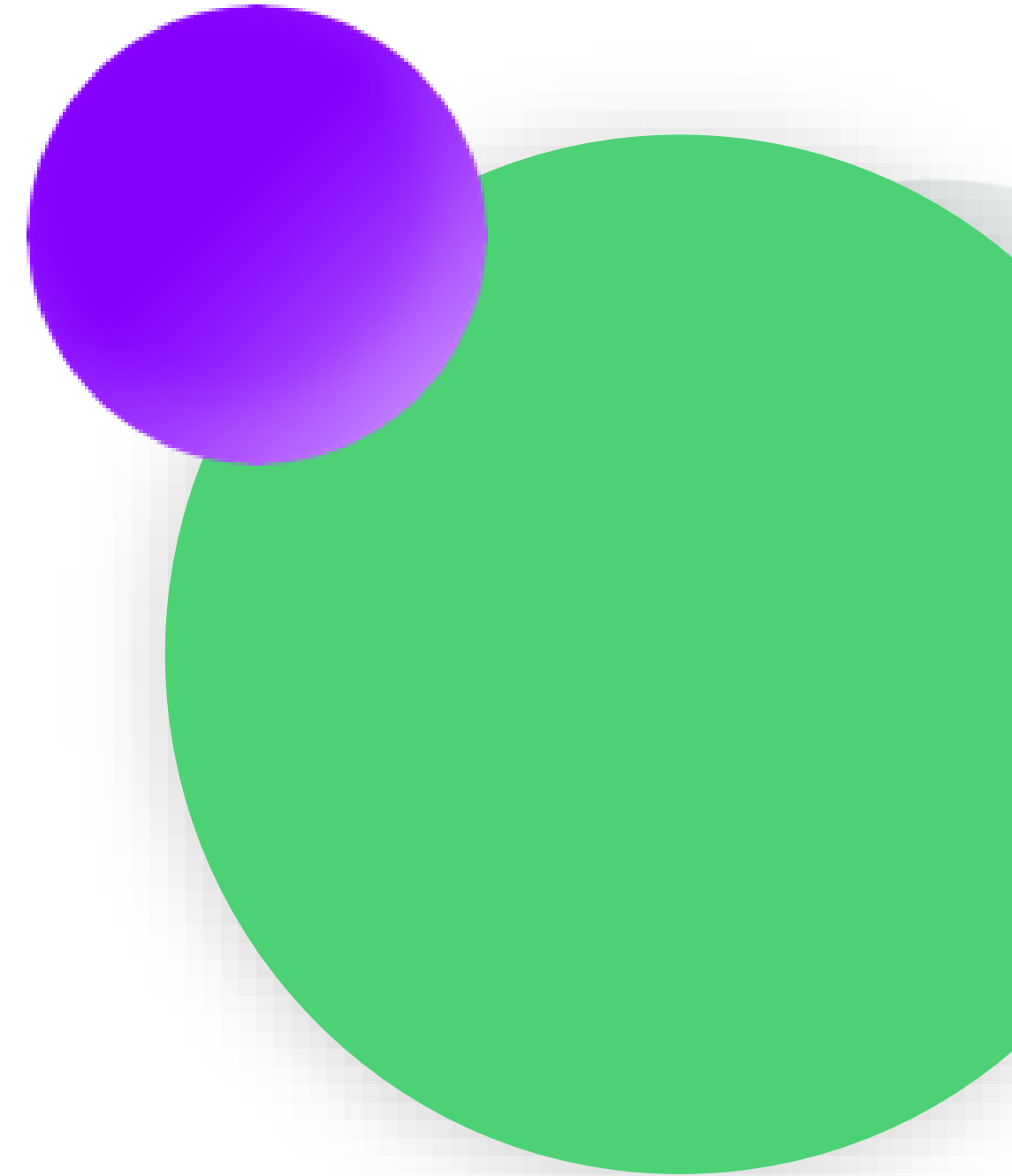
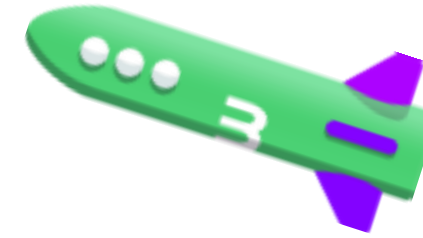
Jurgan van Eynde

Microsoft Security Lead

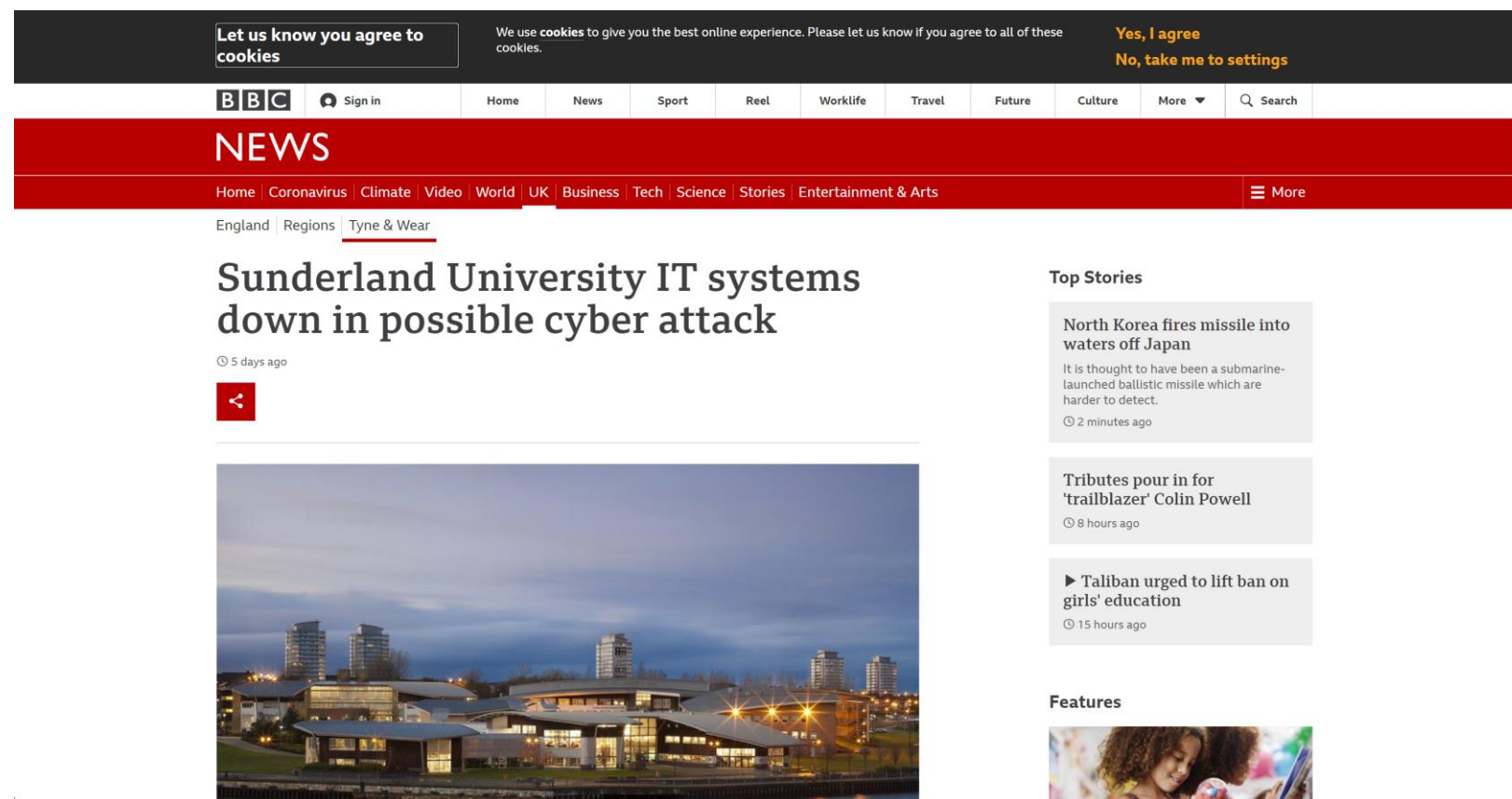


Jeroen Niesen

Lead R&D Security



In het nieuws



Let us know you agree to cookies. We use cookies to give you the best online experience. Please let us know if you agree to all of these cookies. Yes, I agree No, take me to settings

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NEWS

Home Coronavirus Climate Video World UK Business Tech Science Stories Entertainment & Arts More

England Regions Tyne & Wear

Sunderland University IT systems down in possible cyber attack


5 days ago



Top Stories

- North Korea fires missile into waters off Japan
It is thought to have been a submarine-launched ballistic missile which are harder to detect.
2 minutes ago
- Tributes pour in for 'trailblazer' Colin Powell
8 hours ago
- Taliban urged to lift ban on girls' education
15 hours ago

Features



politics The Biden Presidency Facts First Edition Search

US financial institutions report major increase in ransomware payments to cybercriminals

By Sean Lyngaas, CNN
Updated 22:24 GMT (06:24 HKT) October 15, 2021



EXTORTION PLOT
DHS CHIEF: RANSOMWARE THREAT "NOT IMMINENT, IT'S UPON US"
Alejandro Mayorkas | Homeland Security Secretary
LIVE
THIS IS CNN
MAN CHARGED IN HA
NEW DAY

Source: CNN Business
Here's everything you need to know about ransomware 04:04

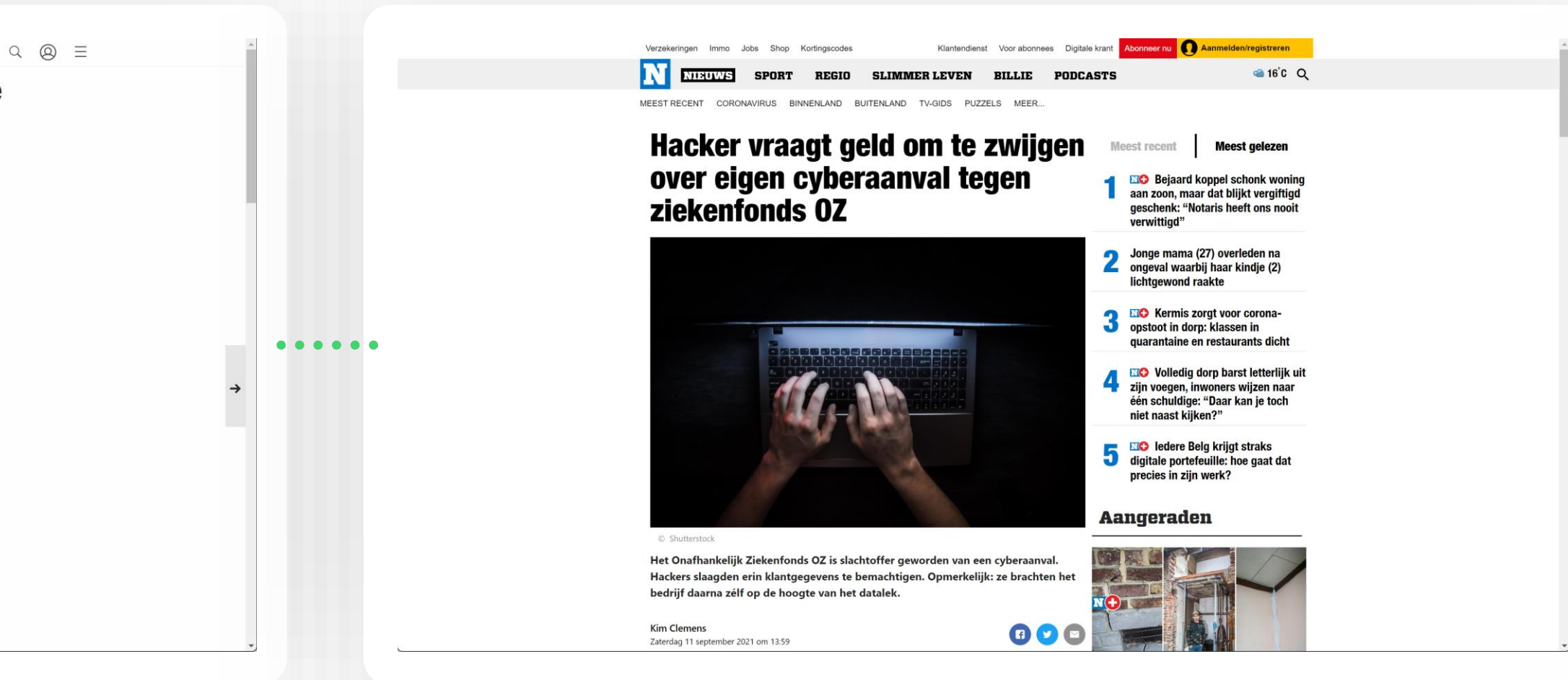
Washington (CNN) — US financial institutions reported nearly \$600 million in suspected ransomware-related payments to cybercriminals in the first six months of 2021 -- more than was reported in all of 2020, the Treasury Department said in a report Friday.

The data "indicates that ransomware is an increasing threat to the U.S. financial sector, businesses, and the public," says the report from Treasury's Financial Crimes Enforcement



Verzekering
MEEST
H
O
Z

In het nieuws



Verzekeringen Immo Jobs Shop Kortingscodes Klantendienst Voor abonnees Digitale krant Abonneer nu Aanmelden/registreren

N NIEUWS SPORT REGIO SLIMMER LEVEN BILLIE PODCASTS 16°C

MEEST RECENT CORONAVIRUS BINNENLAND BUITENLAND TV-GIDS PUZZELS MEER...

Hacker vraagt geld om te zwijgen over eigen cyberaanval tegen ziekenfonds OZ

Meest recent | Meest gelezen

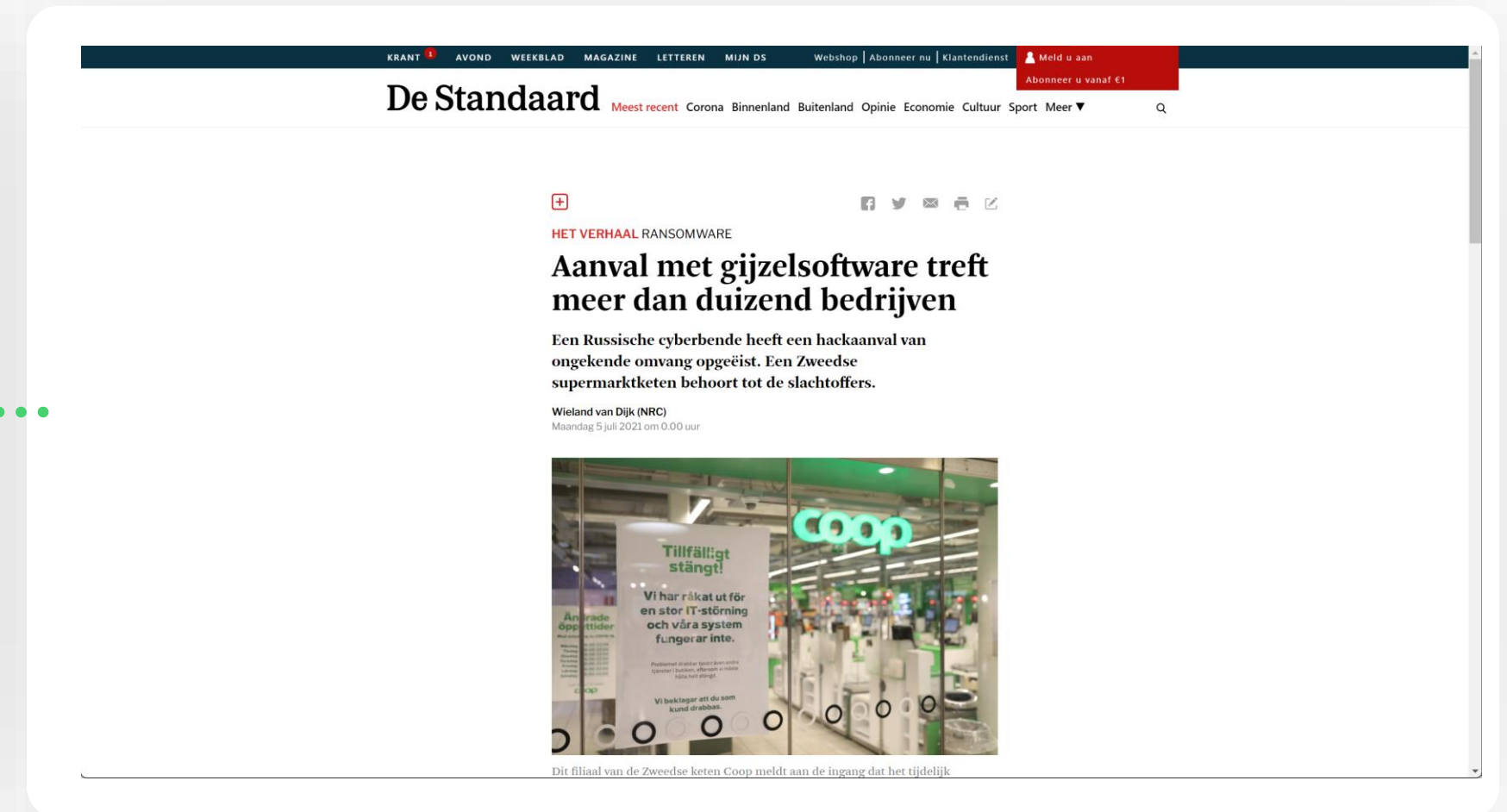
- 1 Bejaard koppel schonk woning aan zoon, maar dat blijkt vergiftigd geschenk: "Notaris heeft ons nooit verwittigd"
- 2 Jonge mama (27) overleden na ongeval waarbij haar kindje (2) lichtgewond raakte
- 3 Kermis zorgt voor coronapopstoot in dorp: klassen in quarantaine en restaurants dicht
- 4 Volledig dorp barst letterlijk uit zijn voegen, inwoners wijzen naar één schuldige: "Daar kan je toch niet naast kijken?"
- 5 Iedere Belg krijgt straks digitale portefeuille: hoe gaat dat precies in zijn werk?

Aangeraden

© Shutterstock

Het Onafhankelijk Ziekenfonds OZ is slachtoffer geworden van een cyberaanval. Hackers slaagden erin klantgegevens te bemachtigen. Opmerkelijk: ze brachten het bedrijf daarna zelf op de hoogte van het datalek.

Kim Clemens
Zaterdag 11 september 2021 om 13:59



KRANT AVOND WEEKBLAD MAGAZINE LETTEREN MIJN DS Webshop Abonneer nu Klantendienst Meld u aan Abonneer u vanaf €1

De Standaard


Meest recent Corona Binnenland Buitenland Opinie Economie Cultuur Sport Meer

HET VERHAAL RANSOMWARE

Aanval met gijzelsoftware treft meer dan duizend bedrijven

Een Russische cyberbende heeft een hackaanval van ongekende omvang opgeëist. Een Zweedse supermarktketen behoort tot de slachtoffers.

Wieland van Dijk (NRC)
Maandag 5 juli 2021 om 0:00 uur



Dit filiaal van de Zweedse keten Coop meldt aan de ingang dat het tijdelijk

**88% van de
organisaties wereldwijd
heeft spear phishing
pogingen ervaren.**





Gemiddeld is slechts 5% van de bedrijfsmappen goed beveiligd.

Datalekken leggen in de eerste helft van 2020 36 miljard records bloot.



wortell



**De gemiddelde kost
van een datalek is
3,86 miljoen euro
vanaf 2020.**

wortell

**De gemiddelde tijd
om een inbreuk te
detecteren in 2020
was 207 dagen.**

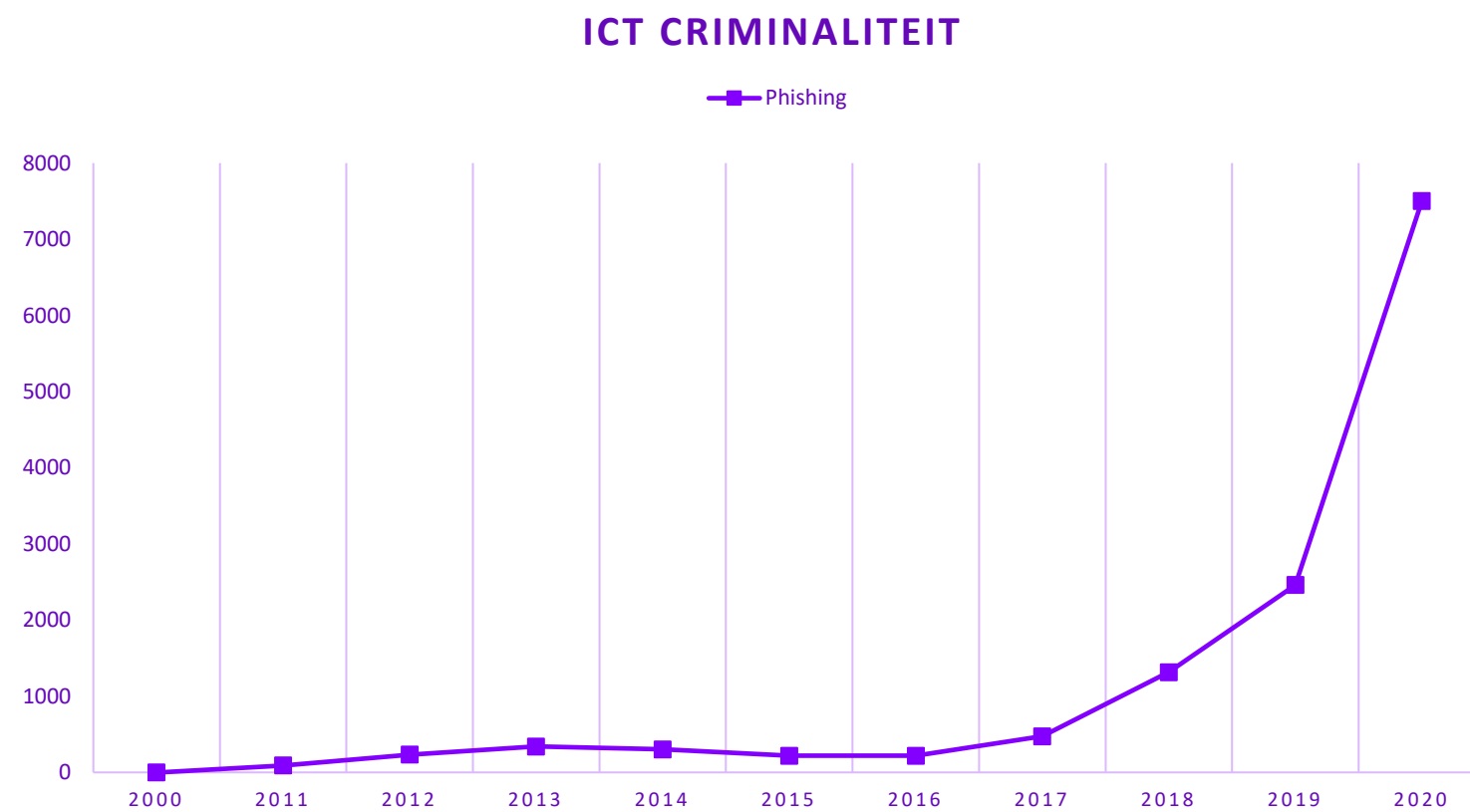


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Cyber Security Statistics

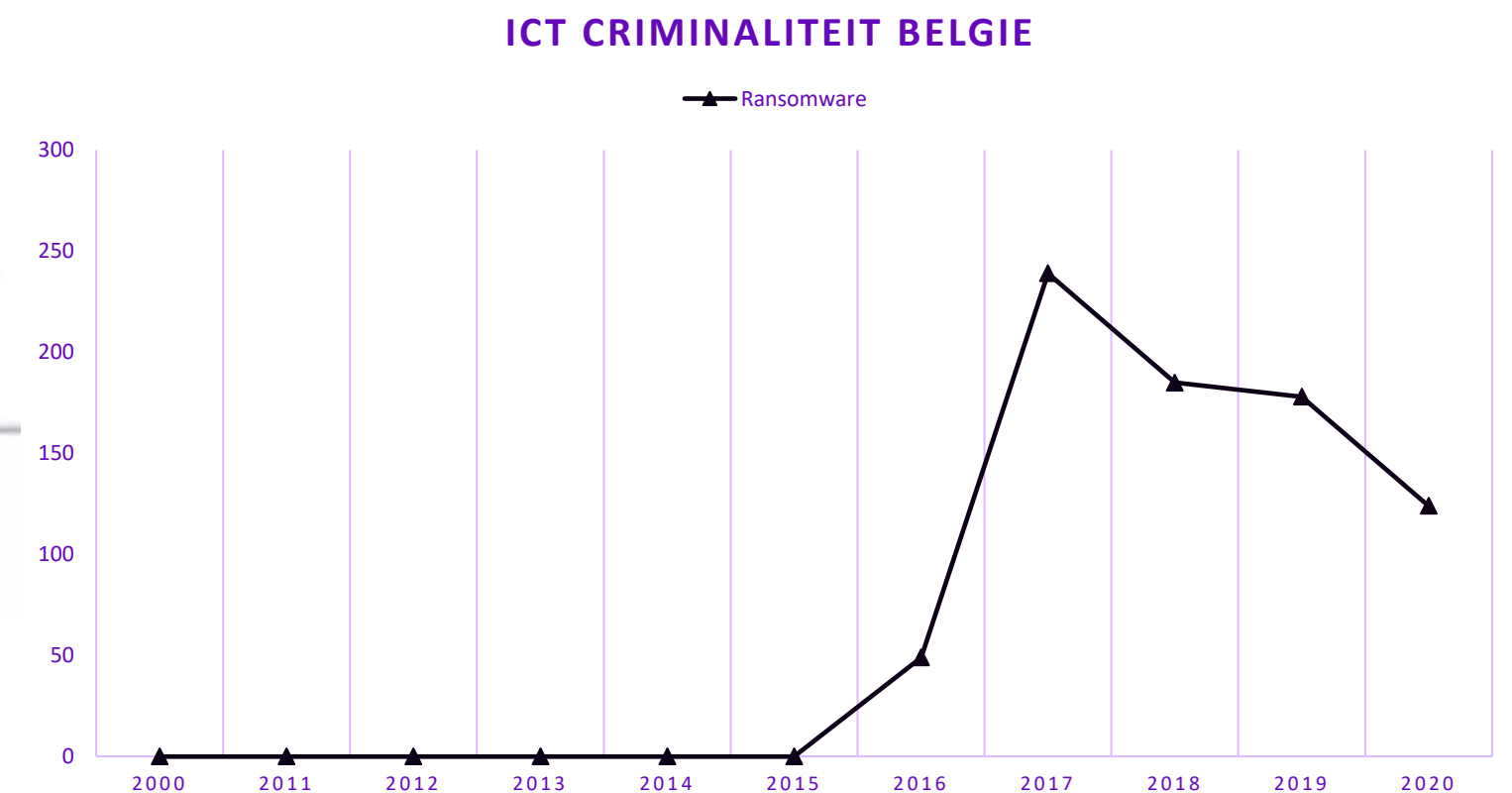
In 2020 was er een ongeziene toename in het aantal registraties van phishing. Een explosieve verderzetting van de stijgende trend sinds 2016-2017





Cyber Security Statistics

2017 was het jaar met de meeste meldingen omtrent Ransomware, sindsdien is het aantal meldingen erg wisselend. Het grootste bedrag dat betaald is aan de aanvallers bedraagt 40 miljoen dollar. En dat is enkel diegene die publiekelijk gekend is.



wortell



Uitdagingen in Cyber Security

- Lastig om gekwalificeerd personeel te vinden
- Vermijden 'Alert fatigue' en resource management
- Cyber Security is een 24/7 business
- Bijblijven met de laatste trends en technieken

Prijmodel
Per gebruiker per
maand

XDR technologie
Naadloze
integratie en
snelle
implementatie

Response
Inclusief
mitigerende
maatregelen



Managed Detection & Response

"The goal of MDR services is to rapidly identify and limit the impact of security incidents to customers. These services are focused on remote 24/7 threat monitoring, detection and targeted response activities."
- Gartner

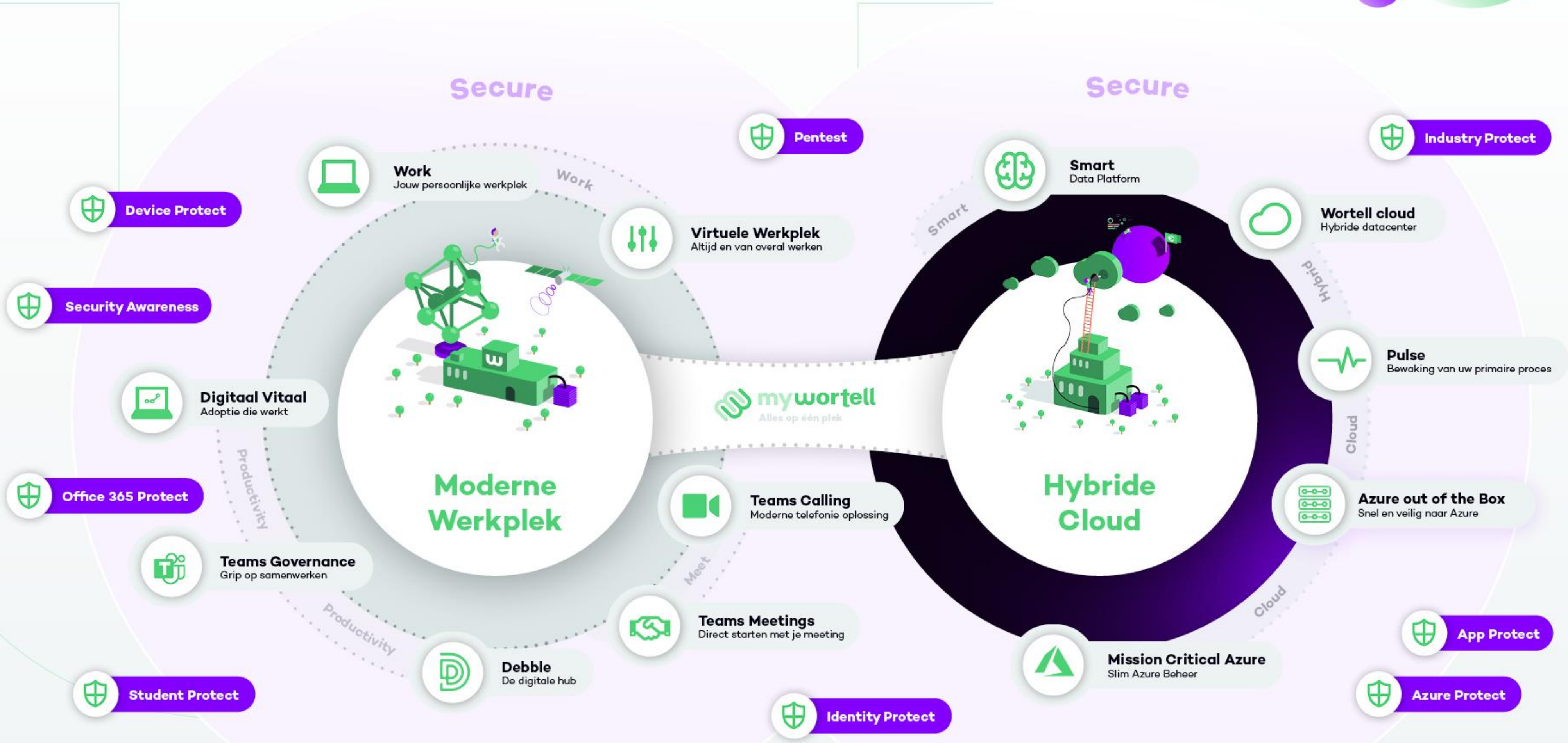
Schaalbaar
Per gebruiker en
device

24/7 bewaking
Proactief op zoek
naar dreigingen

wortell

wortell

We empower people.



Ons team

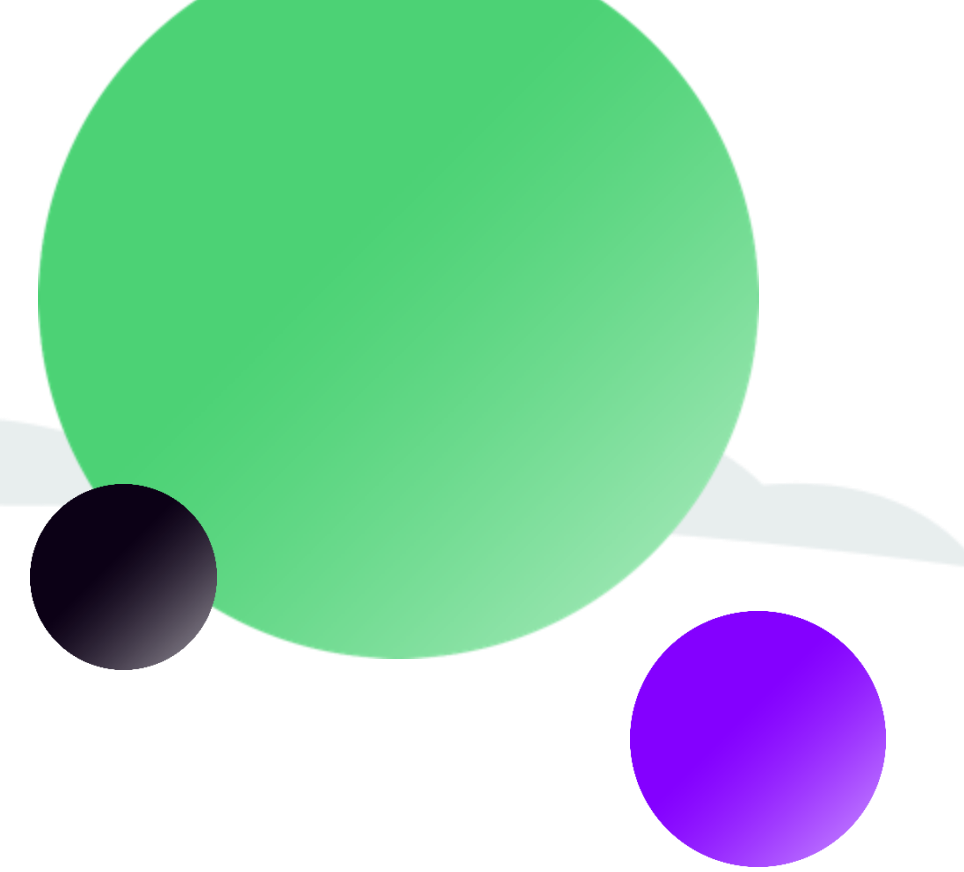


35 Tier 1 Engineers

7 Tier 2 Engineers

4 Developers

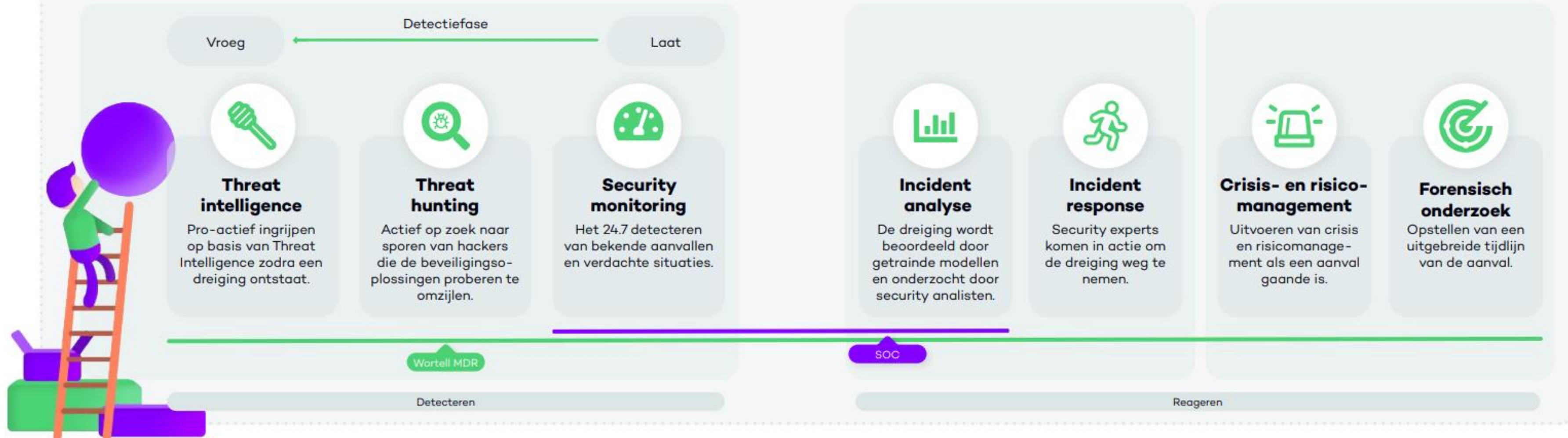
Thanks to Vidara our team has a small footprint whilst being very effective!



Inbegrepen bij MDR

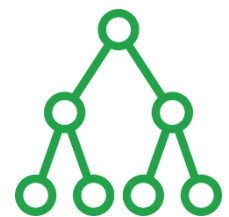


De componenten van de MDR dienstverlening



Secure.
wortell

Workplace Reisgids



Identity **Protect**
for on-premises



Identity **Protect**



Device **Protect**



Office 365
Protect



App **Protect**



Information **Protect**



Security
Awareness

wortell



Cloud Reisgids

Identity **Protect**
for on-premises
(add on)

Identity **Protect**

Azure Landingzone **Protect**

- IAM & RBAC
- Keyvault
- Basic Networking
- Azure DNS
- Azure Storage

Azure Server **Protect**

Azure Kubernetes **Protect**

Industry **Protect**

Network **Protect**

Custom Application **Protect**

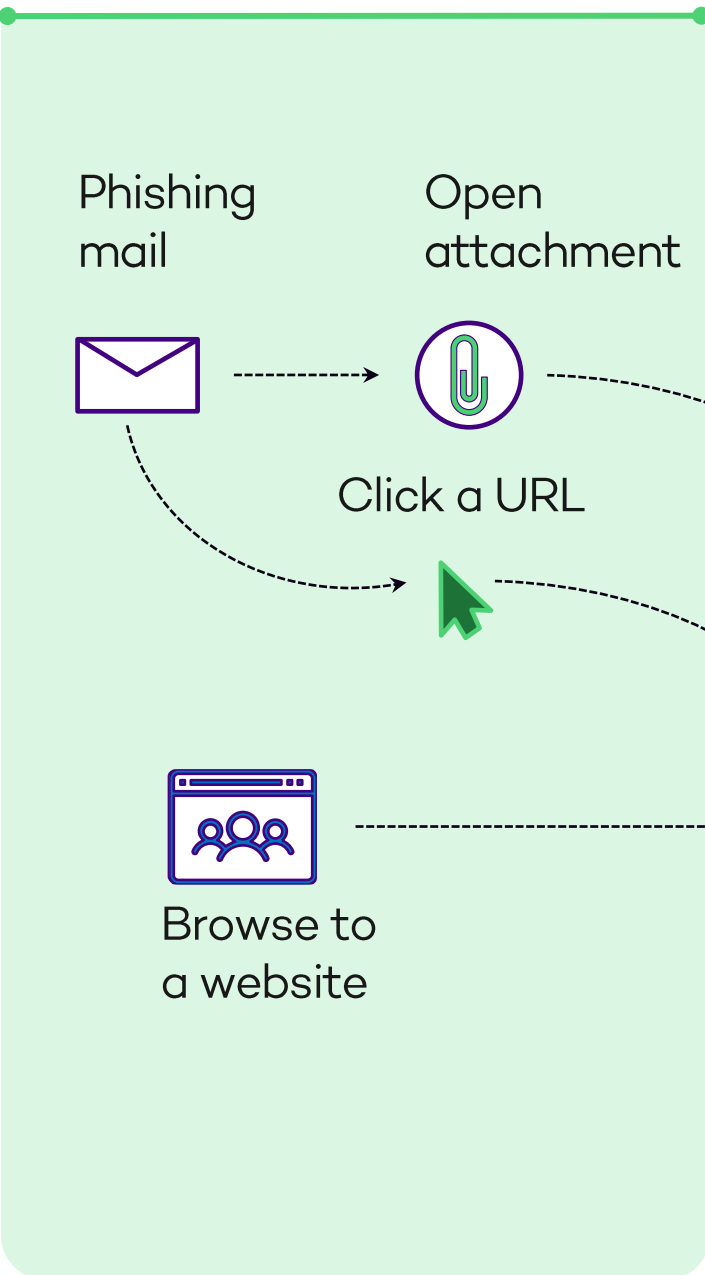
Azure App Service **Protect**

Azure Database **Protect**

Protection across the kill chain

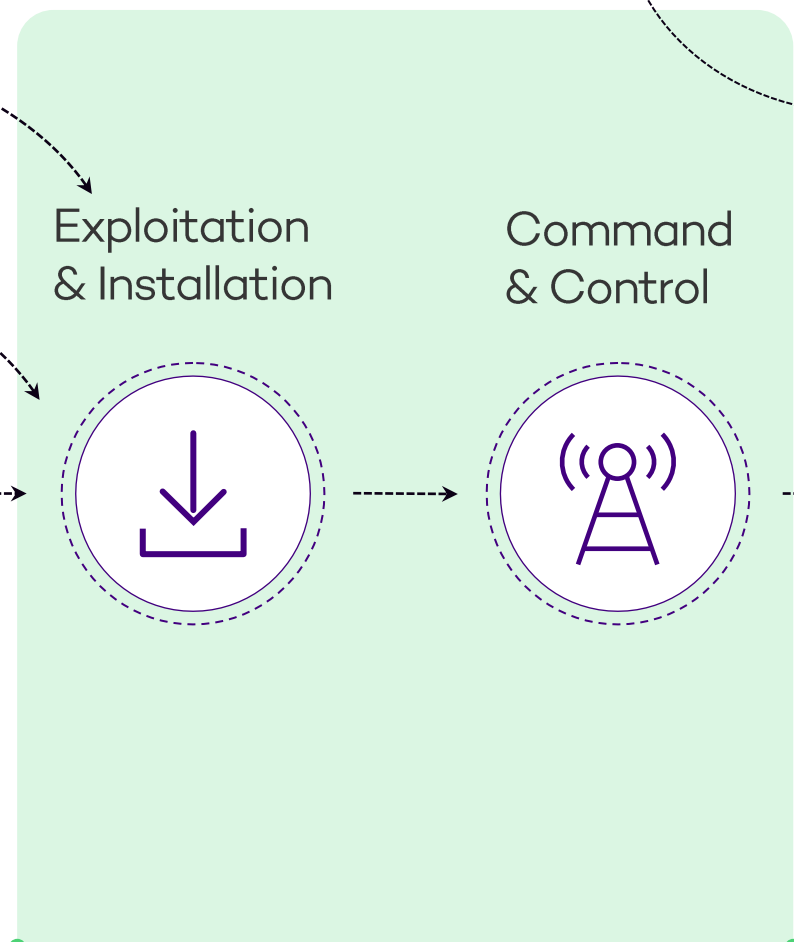
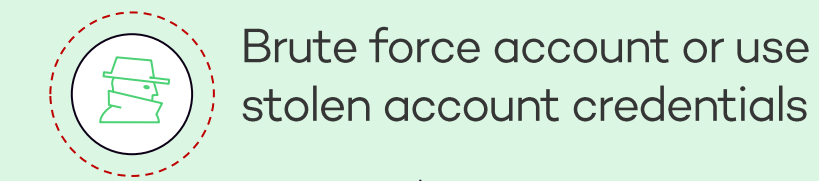
Microsoft Defender for O365

Malware detection, safe links, and safe attachments



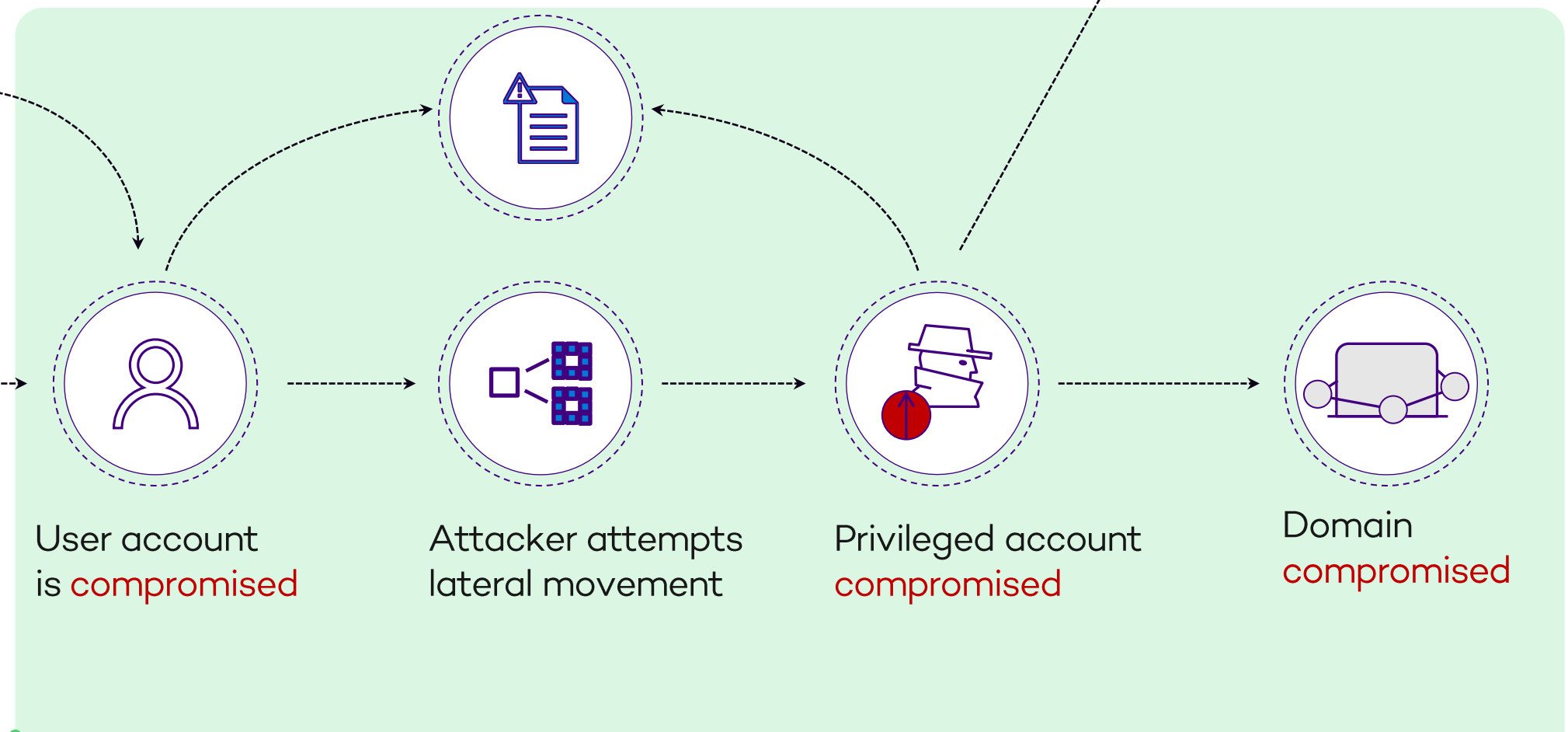
Azure AD Identity Protection

Identity protection & conditional access



Microsoft Defender for Endpoints

Endpoint Detection and Response (EDR) & End-point Protection (EPP)



Microsoft Defender for Identity

Identity protection

Attacker collects **reconnaissance & configuration data**

Microsoft Cloud App Security

Extends protection & conditional access to other cloud apps

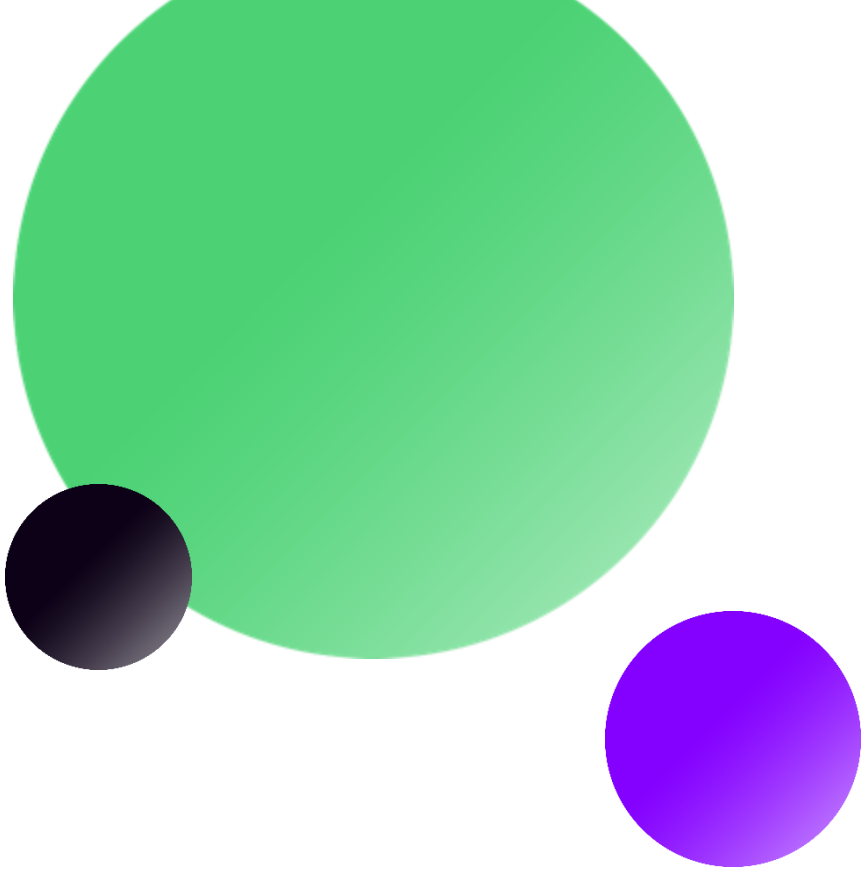
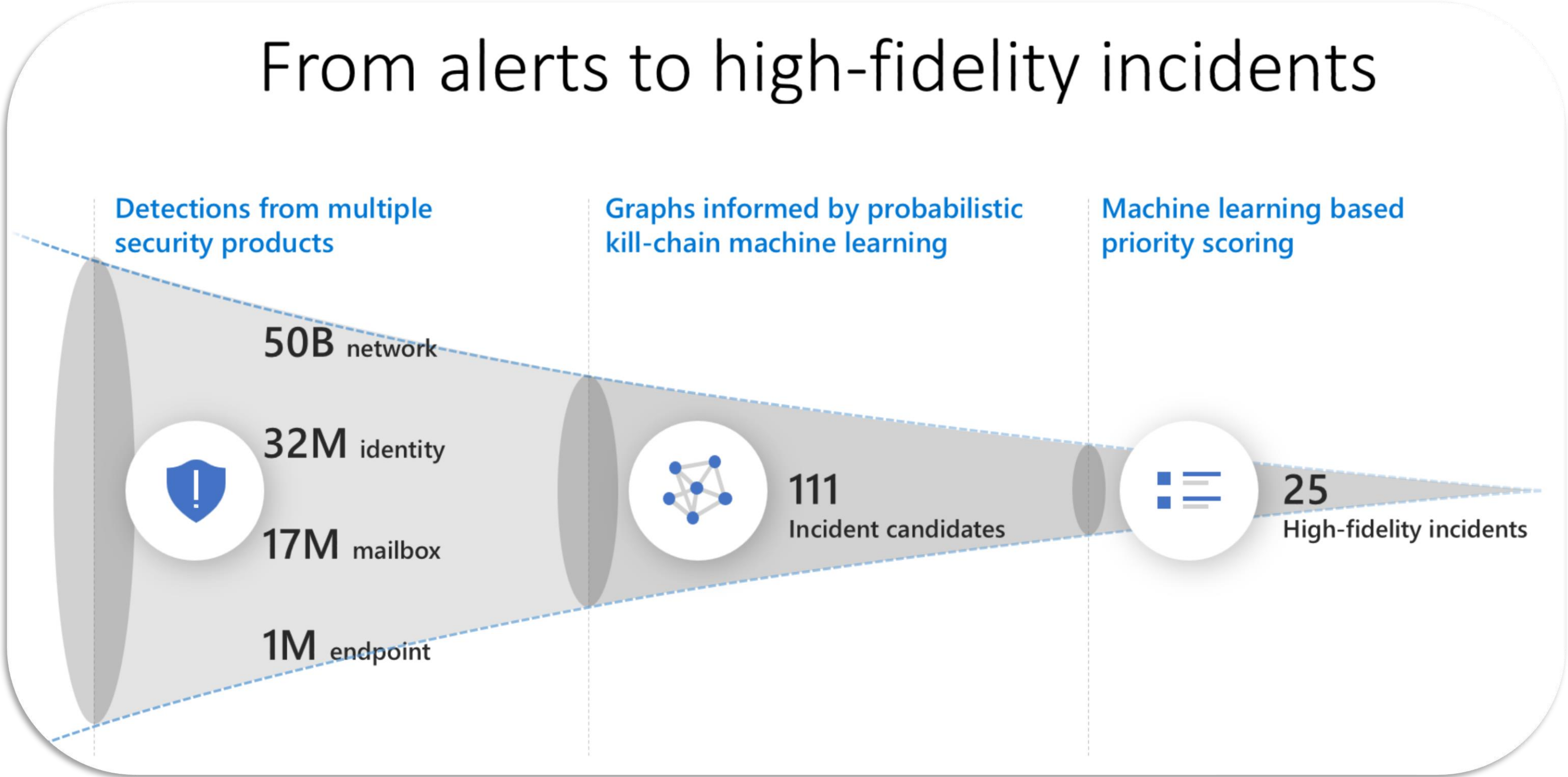


Azure Defender and Azure Sentinel

A scalable, cloud-native, security information event management (SIEM) and security orchestration automated response (SOAR) solution

Azure Sentinel

From alerts to high-fidelity incidents



Connectors

Microsoft Azure | Search resources, services, and docs (G+)

Dashboard > Azure Sentinel workspaces > Azure Sentinel - Data connectors

Azure Sentinel - Data connectors

Selected workspace: "CloudSec-LogAnalytics-W3"

Search (Ctrl+F) | Refresh

39 Connectors | 1 Connected | 1 Coming soon

Search by name or provider

PROVIDERS: All | DATA TYPES: All

| Status | Connector name |
|---------------|-------------------------------------|
| Not connected | Amazon Web Services Amazon |
| | Azure Active Directory Microsoft |

Amazon Web Services

Not connected | Amazon PROVIDER | -- LAST LOG RECEIVED

Description

Follow these instructions to connect to AWS and stream your CloudTrail logs into Azure Sentinel.

1 set data received

proofpoint®

Important

The Proofpoint On Demand Email Security connector is currently in **PREVIEW**. See the [Supplemental Terms of Use for Microsoft Azure Previews](#) for additional legal terms that apply to Azure features that are in beta, preview, or otherwise not yet released into general availability.

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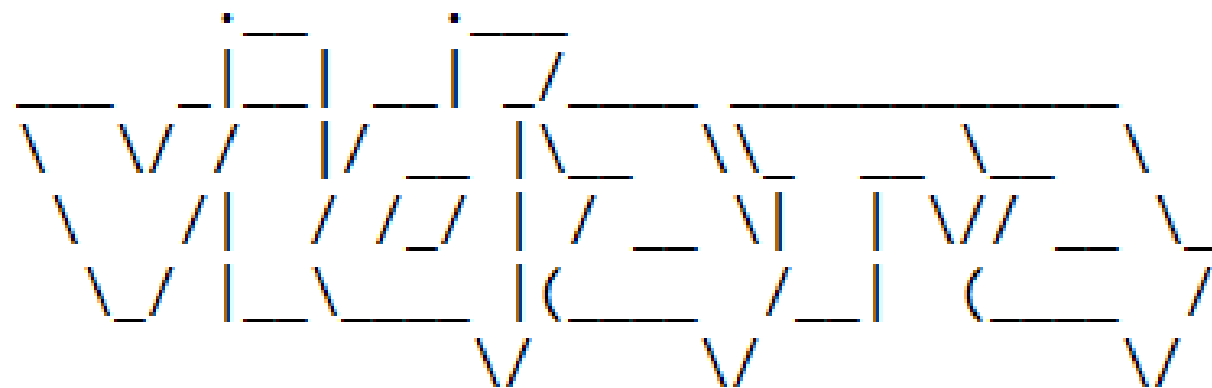
as

Security Partner

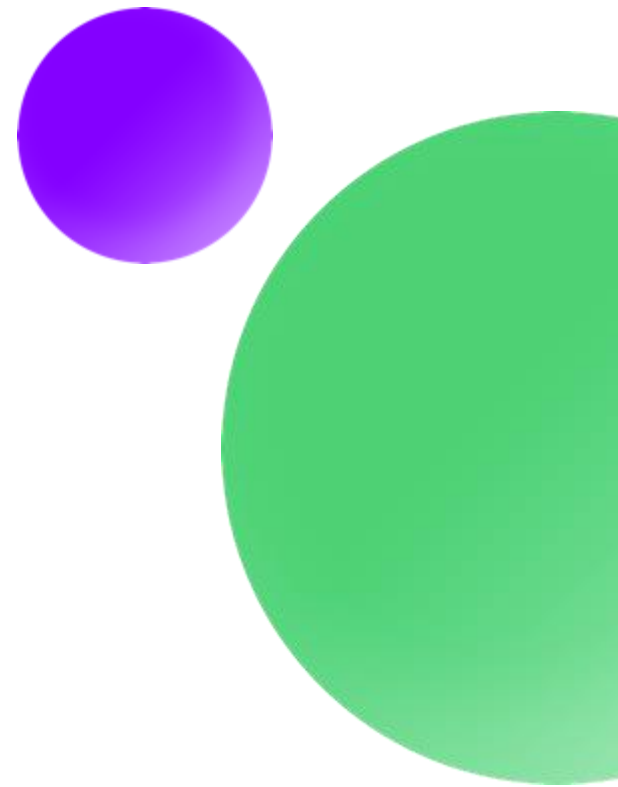
wortell

Vi·da·ra (42) ~

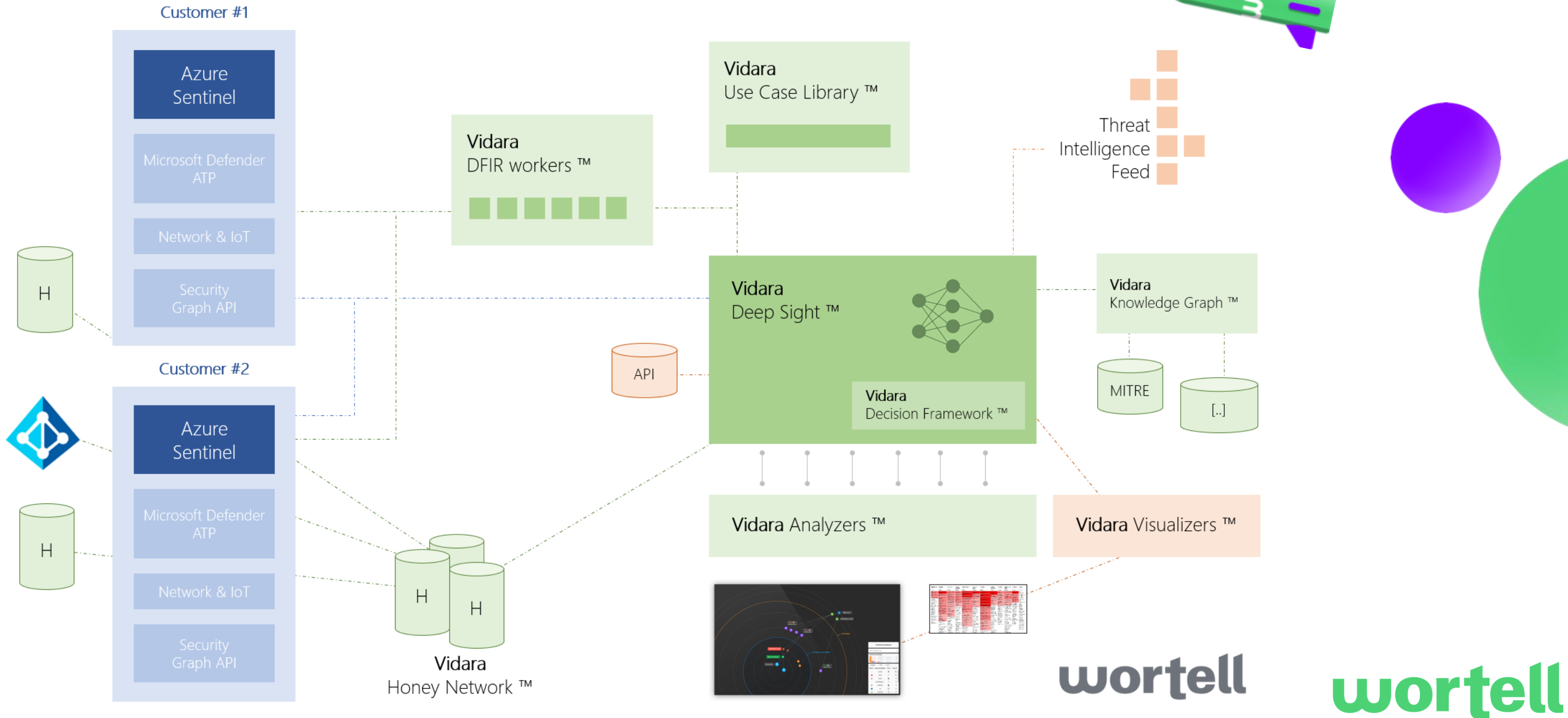
1. (s) latin: *seeing*
2. (s) platform for empowering a cloud MDR
3. (c) advanced cybersecurity *neural network* developed by Wortell



wortell



Vidara™



Vidara™

use-case library

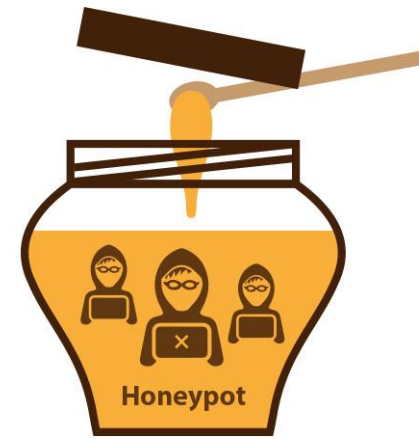
- Extends detection capabilities
- Built on and for Microsoft technology
- Covers new CVE's
- Deployed in your tenant
- Opt-in for shared model

```
WS-0105-ADFS-DKM-Master-Key-Export.json
Contents History Compare Blame
1 {
2   "type": "Microsoft.SecurityInsights/alertRules",
3   "kind": "Scheduled",
4   "properties": {
5     "alertRuleTemplateName": "18e6a87e-9d06-4a4e-8b59-3469cd49552d",
6     "description": "Identifies an export of the ADFS DKM Master Key from Active Directory.\n References: https://blogs.microsoft.com/on-the-issues/2020/12/13/customers-protect-nation-state-cyber
7     "displayName": "WS-0105-ADFS DKM Master Key Export",
8     "enabled": true,
9     "eventGroupingSettings": {
10      "aggregationKind": "SingleAlert"
11    },
12    "incidentConfiguration": {
13      "createIncident": true,
14      "groupingConfiguration": {
15        "enabled": false,
16        "reopenClosedIncident": false,
17        "lookbackDuration": "PT5H",
18        "entitiesMatchingMethod": "All",
19        "groupByEntities": []
20      }
21    },
22    "query": "(union isfuzzy=true (workspace('').SecurityEvent \n| where EventID == 4662 \n| where ObjectServer == 'DS'\n| where OperationType == 'Object Access'\n//| where ObjectName contains '
23    "queryFrequency": "PT1H",
24    "queryPeriod": "PT1H",
25    "severity": "Medium",
26    "suppressionDuration": "PT5H",
27    "suppressionEnabled": false,
28    "tactics": [
29      "Collection"
30    ],
31    "triggerOperator": "GreaterThan",
32    "triggerThreshold": 0
33  }
34 }
```

Vidara™

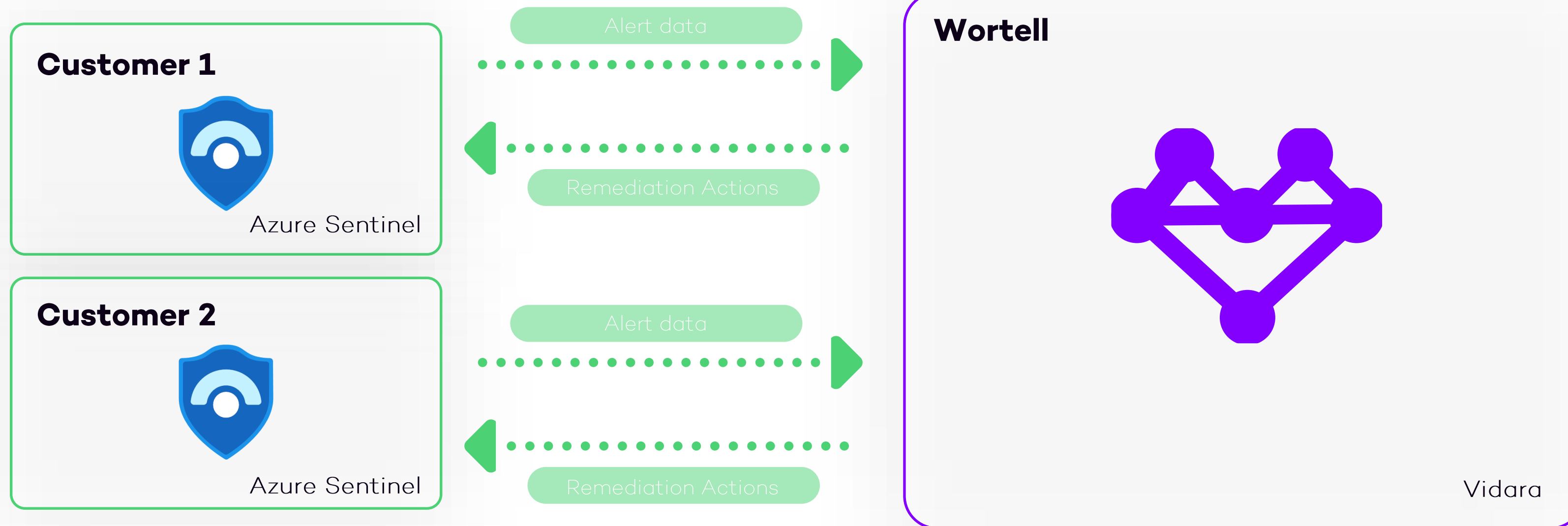
Honey Pots

- Organization specific Threat Intel
- External and Internal
- Cloud and on-premises
- Low running costs



Distributed SOC architecture

- All required (Azure) resources are deployed in the customer tenant
- Only alert data is send to Wortell

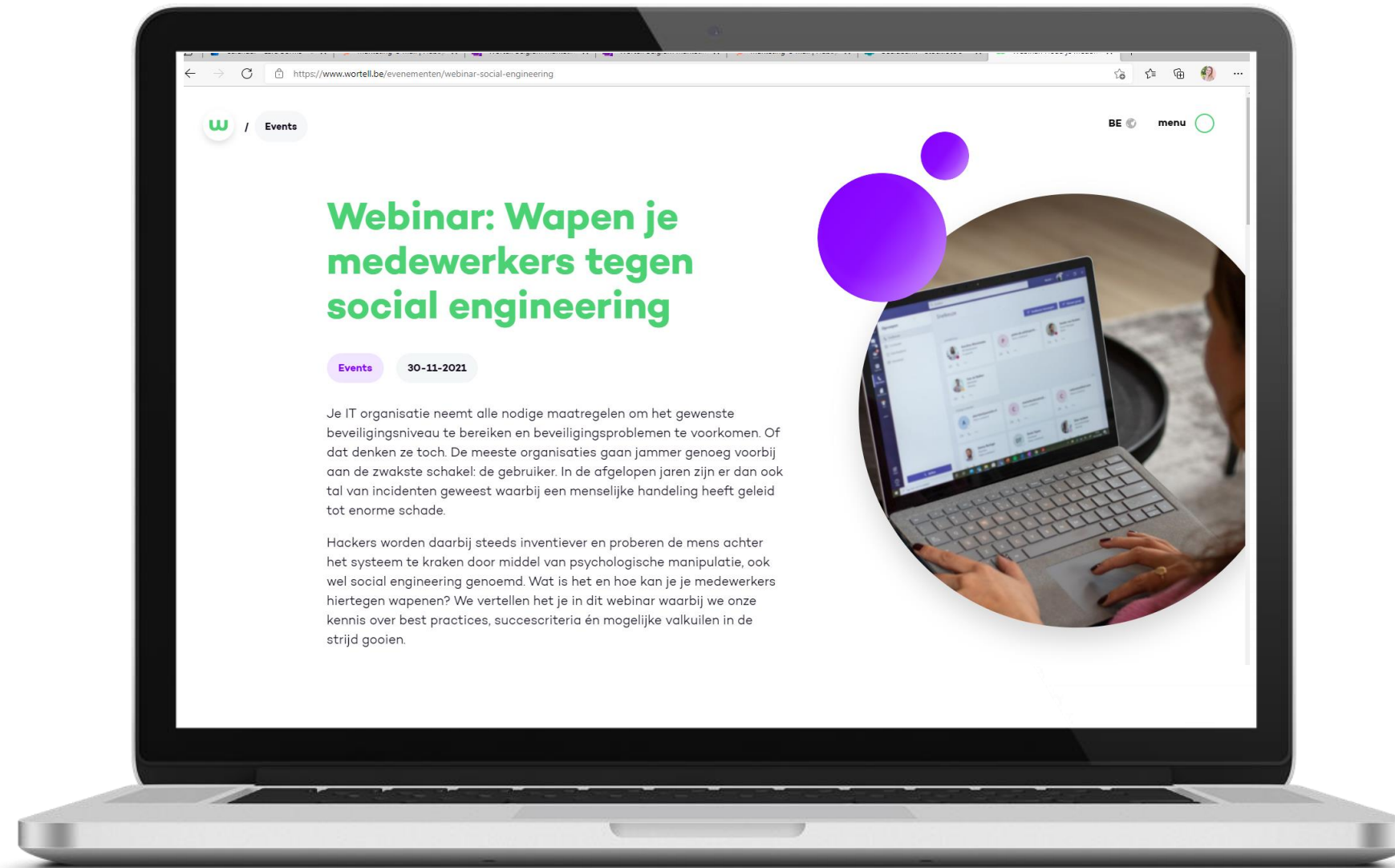


Events

Timeline of events from May 5th 2021 to June 29th 2021:

- 5-5-2021 On demand**
AskWortell: Threat Intelligence in Azure...
Learn all about Threat Intelligence Management in this episode of...
- 11-5-2021**
Registratie: Microsoft 365 Roadmap Update...
Bij Wortell willen we graag continu stil staan bij nieuwe innovaties en updates...
- 18-5-2021**
Webinar : je bent gehackt, wat nu?
Steeds meer organisaties worden slachtoffer van hackers. Ondanks het...
- 3-6-2021**
Azure Sentinel In A Day Workshop
Azure Sentinel is de tool van Microsoft voor cloud security. Maakt jouw organisatie gebruik van Microsof...
- 22-6-2021**
Ronde tafel: Governance en Adopti...
Dat governance verder gaat dan enkel een paar regels opstellen is bij veel...
- 22-6-2021**
Wortell & Microsoft: Windows Virtual...
Om je bekend te maken met WVD technologie organiseren wij deze WVD...
- 23-6-2021**
Het Nationale Cybersecurity Debat
Tijdens het Nationale Security Debat brengen wij toonaangevende...
- 29-6-2021**
Webinar binnen f
Ben jij werkza instelling? Da

www.wortell.be



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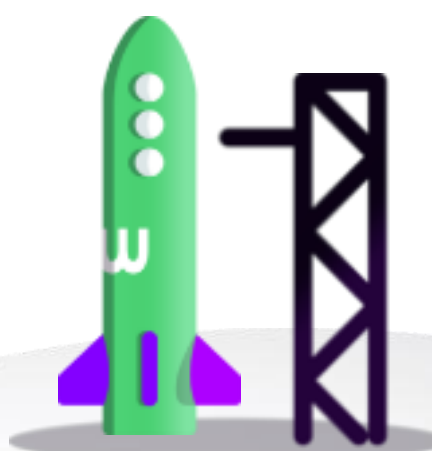
Cloud-native security

Let's start today

wortell

Wortell Belgium launch event

Hoe we je telefonie en vergadercultuur naar het volgende niveau brengen



Even voorstellen

Wie is wie?



Graciela Zaera

IC Business Consultant



Sven Antonissen

Technical Lead



Certified PROSCI® Change M



IC & Contact Center Consultat



Master Computer Software Er



Gentbrugge, Belgium



AudioCodes Certified Professional



Certified Microsoft MCSA Communications



Zeevaartschool



Hasselt, Belgium

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**Geef elke medewerker
een 'virtuele' stem en
verzorg een algemene
bereikbaarheid**



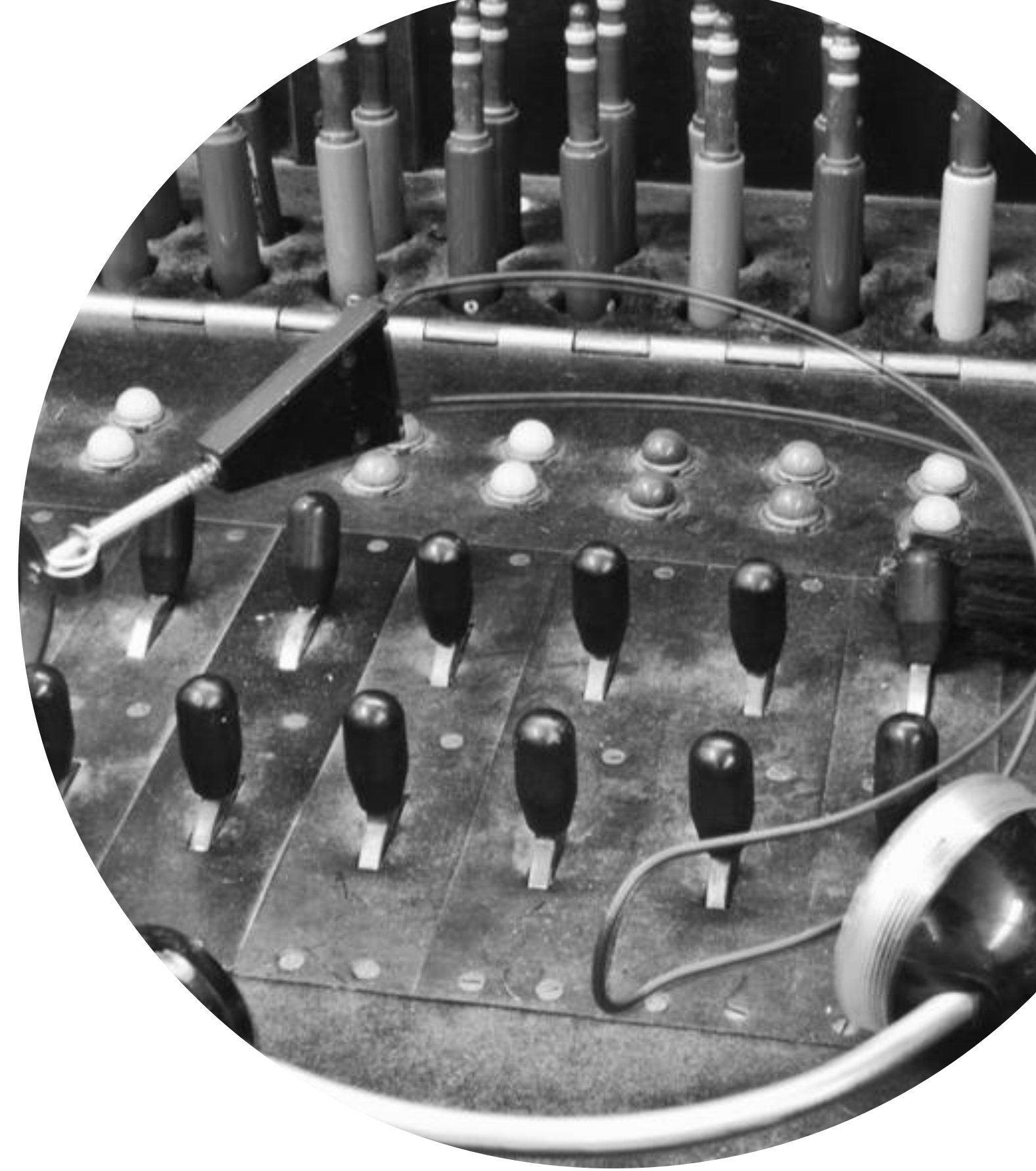
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**Ook je eerste lijn
medewerkers**

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**Organisaties zijn
opnieuw
aan het veranderen**



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Jos van facility is met pensioen

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Files komen terug



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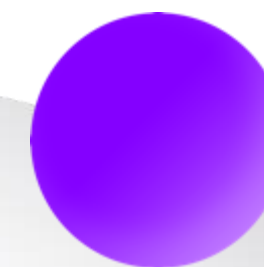
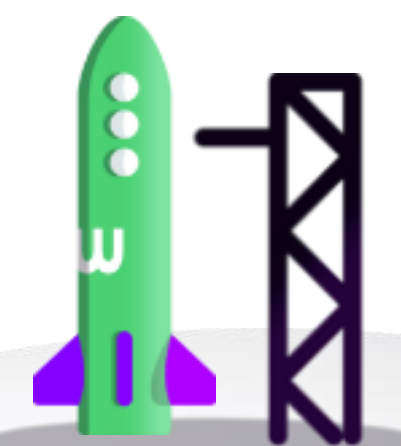


Back to the Hybrid Office

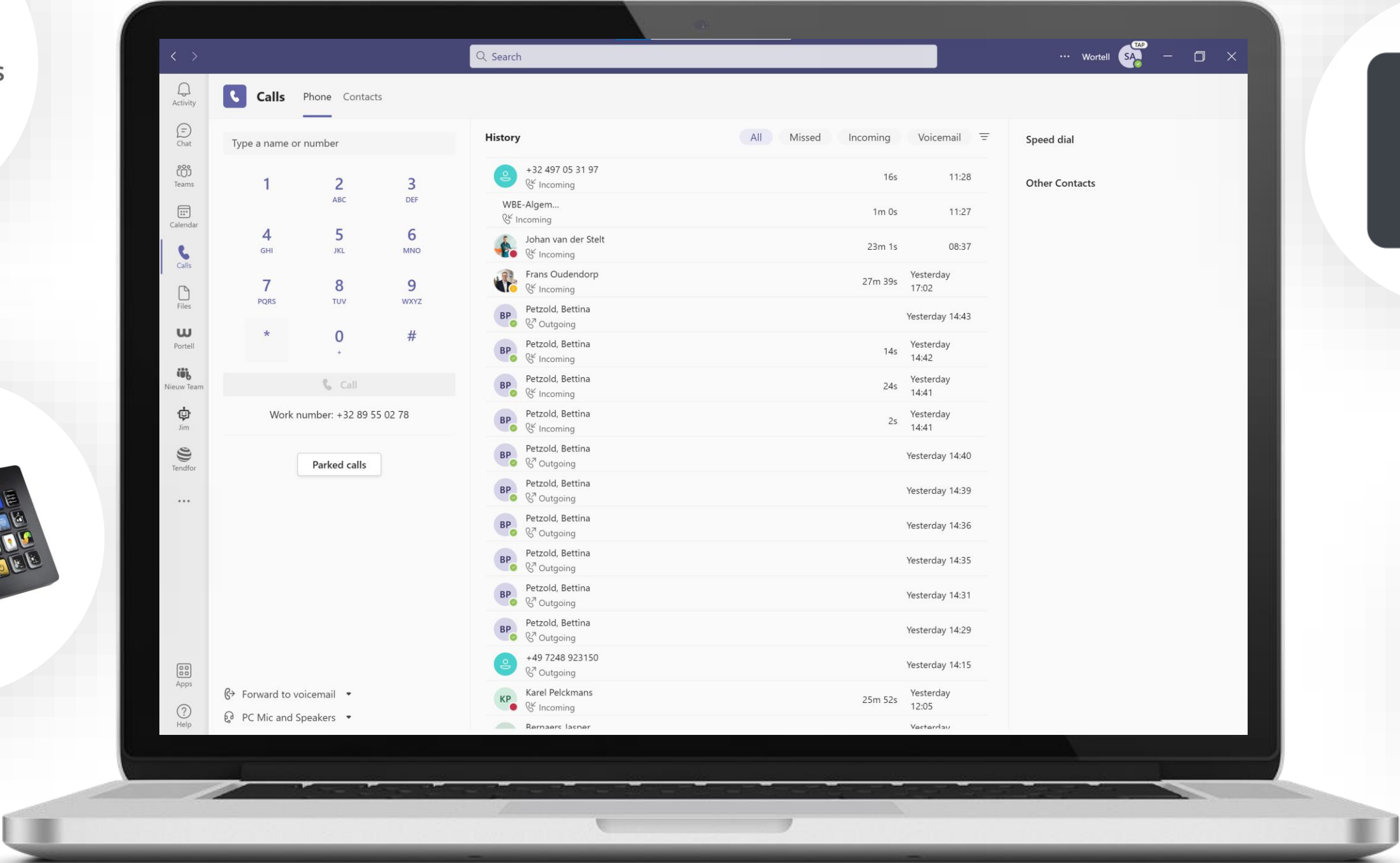
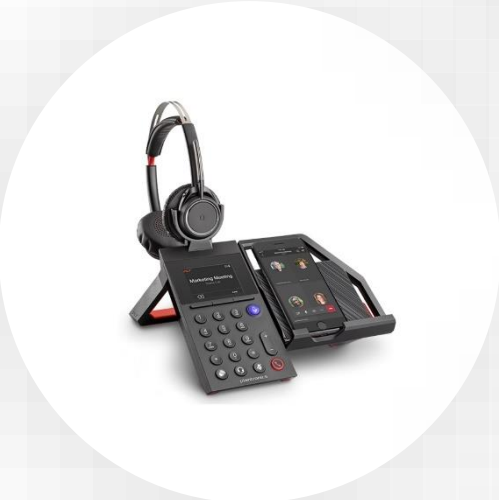
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Start

Onze Visie



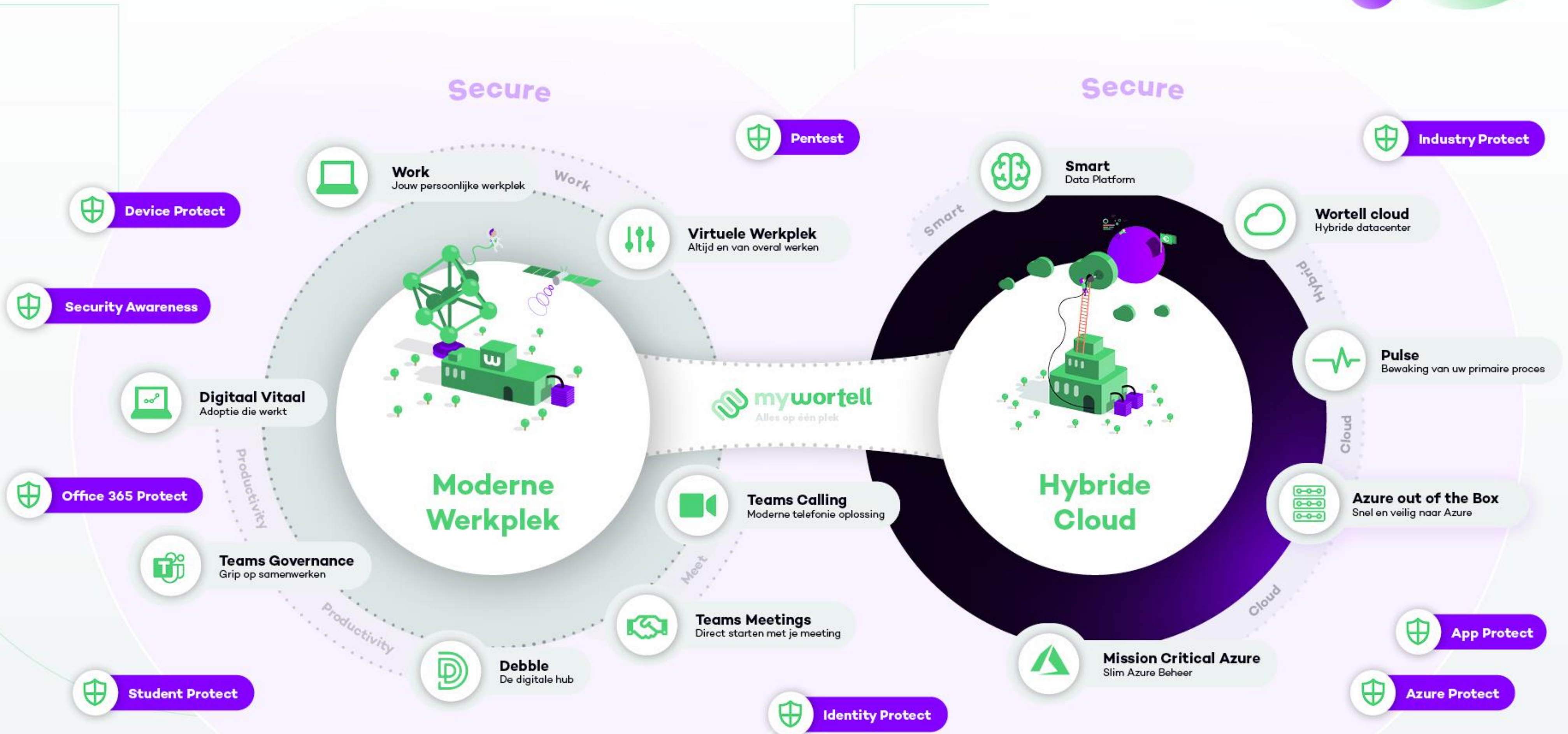
Alles rond Microsoft Teams



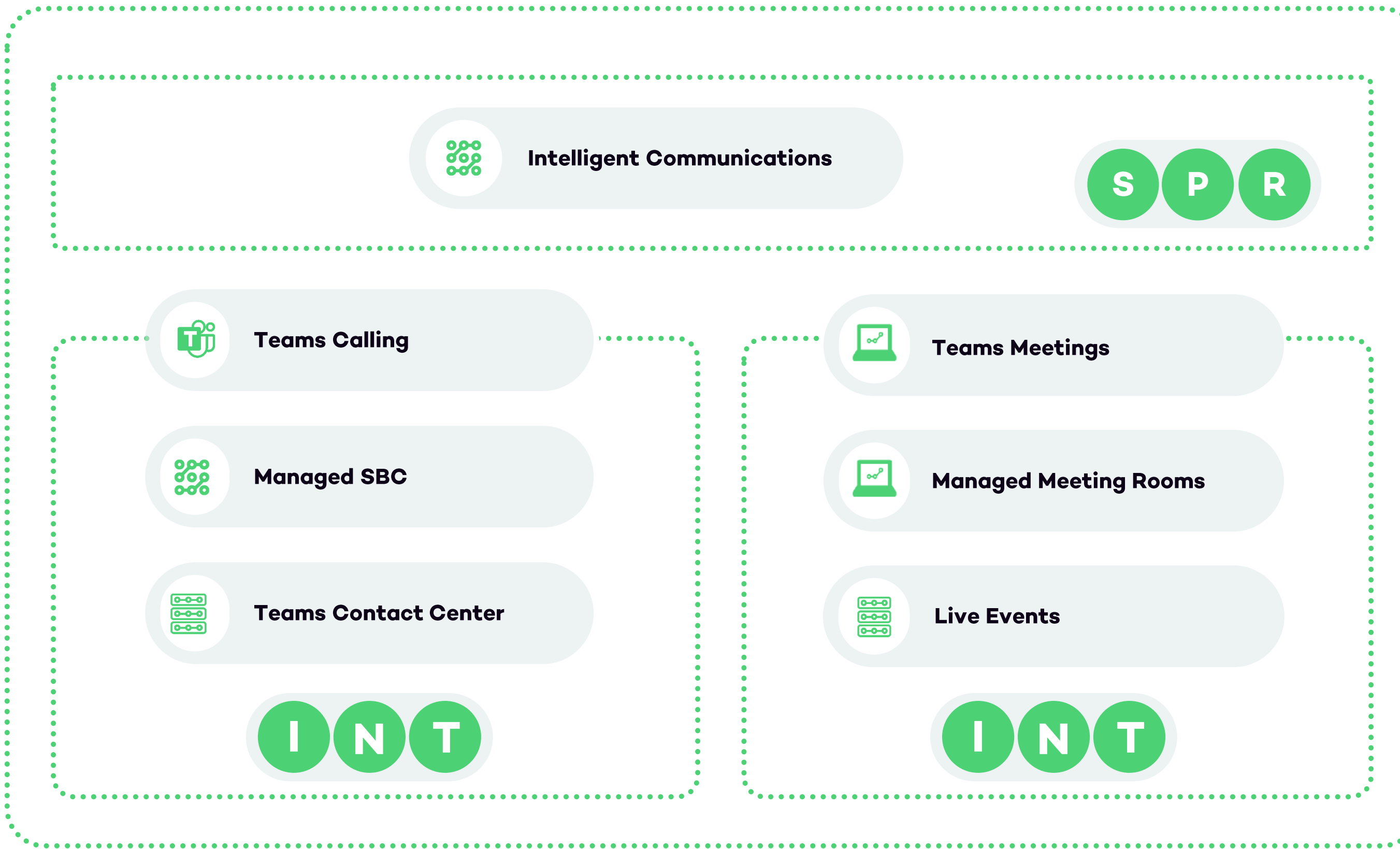
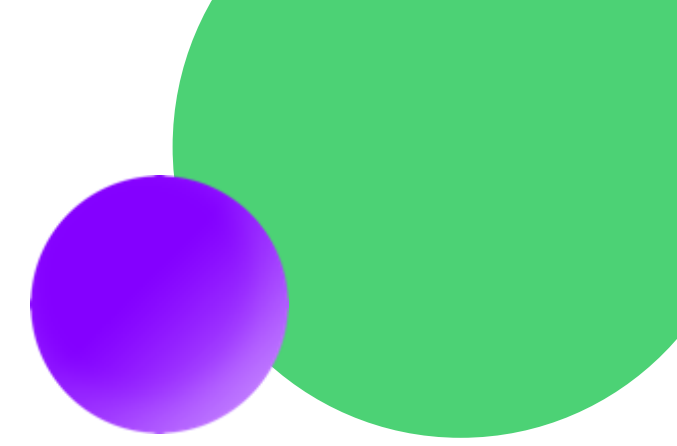
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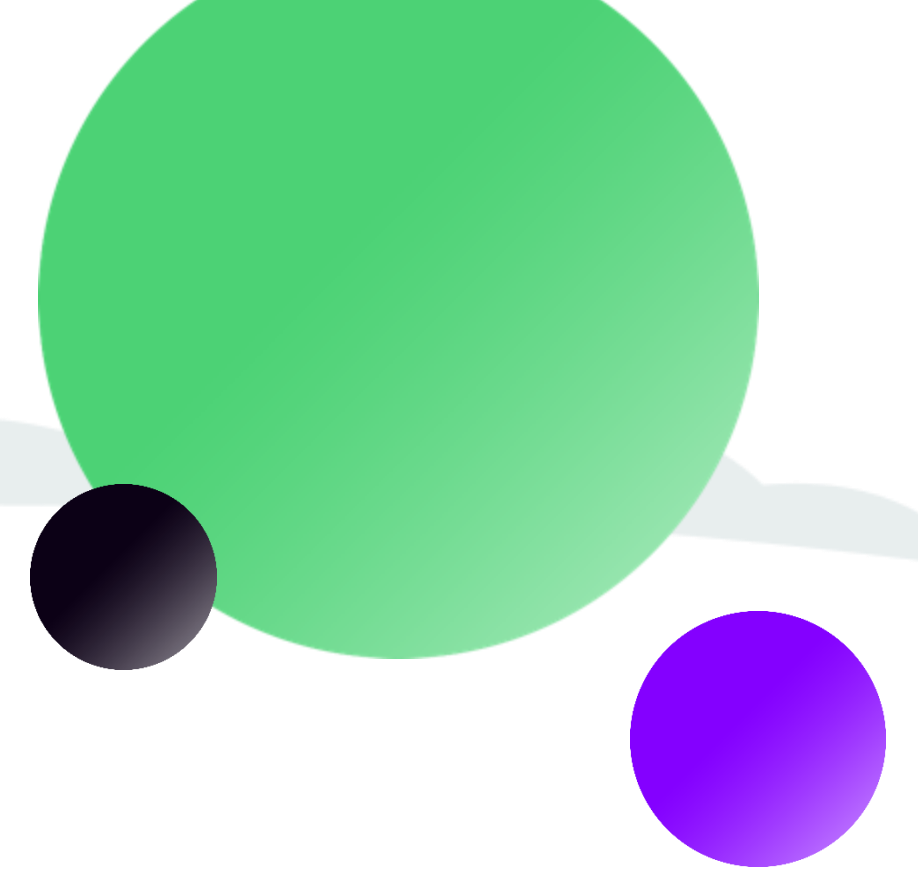
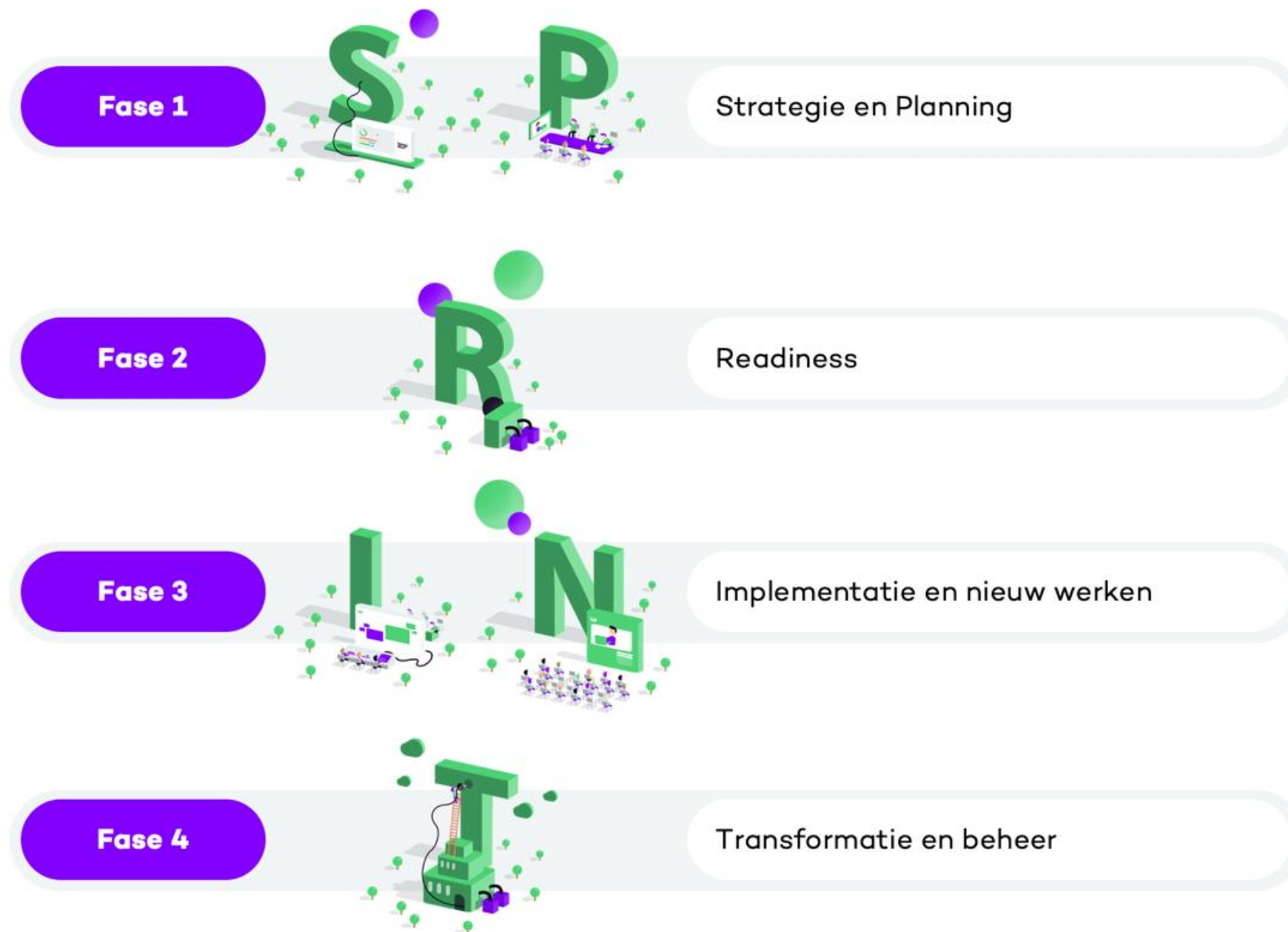
We empower people.



Wortell Meet

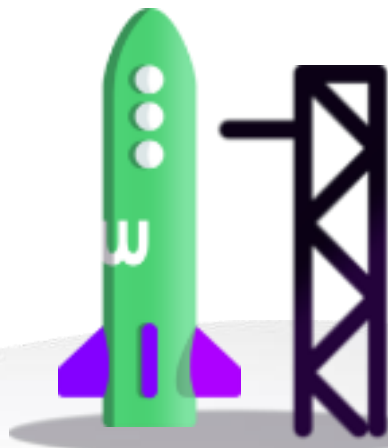


Stappen naar Intelligente Communicatie

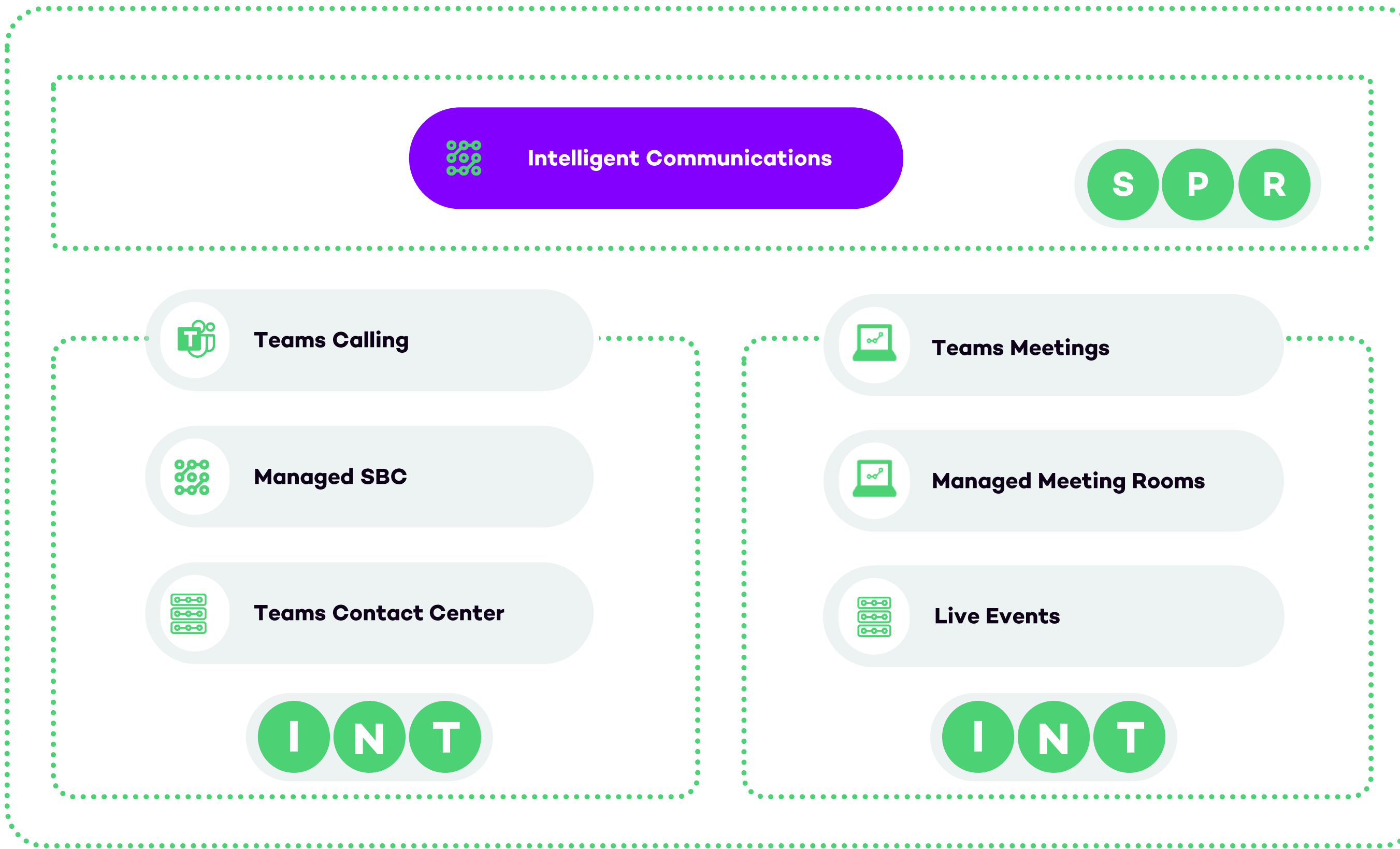
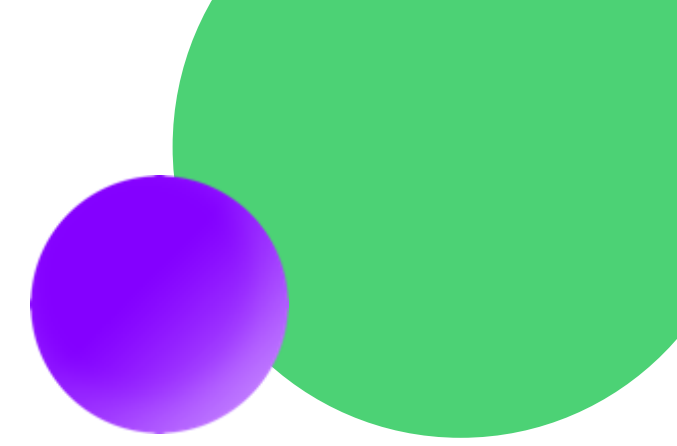


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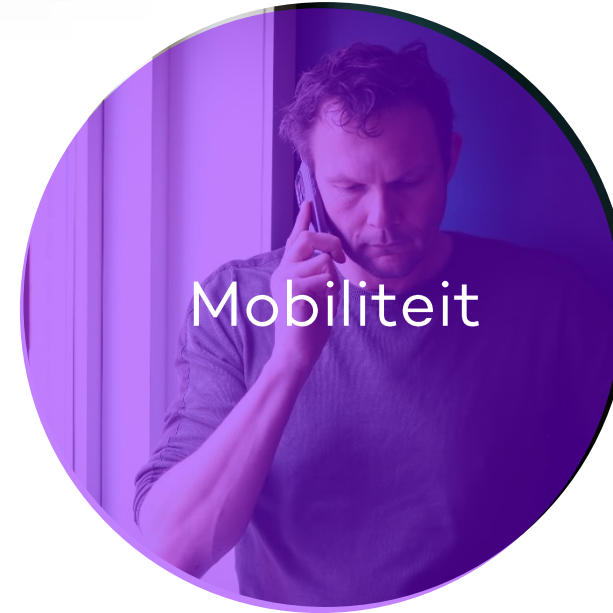
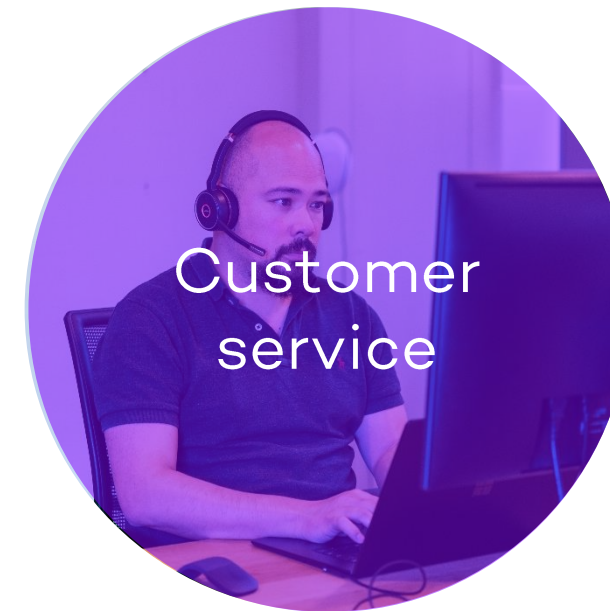
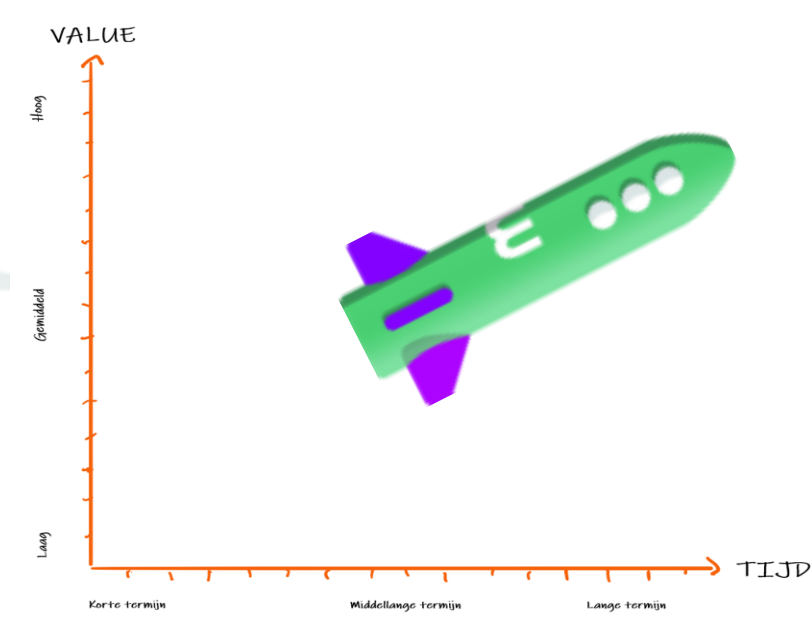
Onze Pijler Intelligent Communications



Wortell Meet



Intelligent Communications Strategie Roadmap



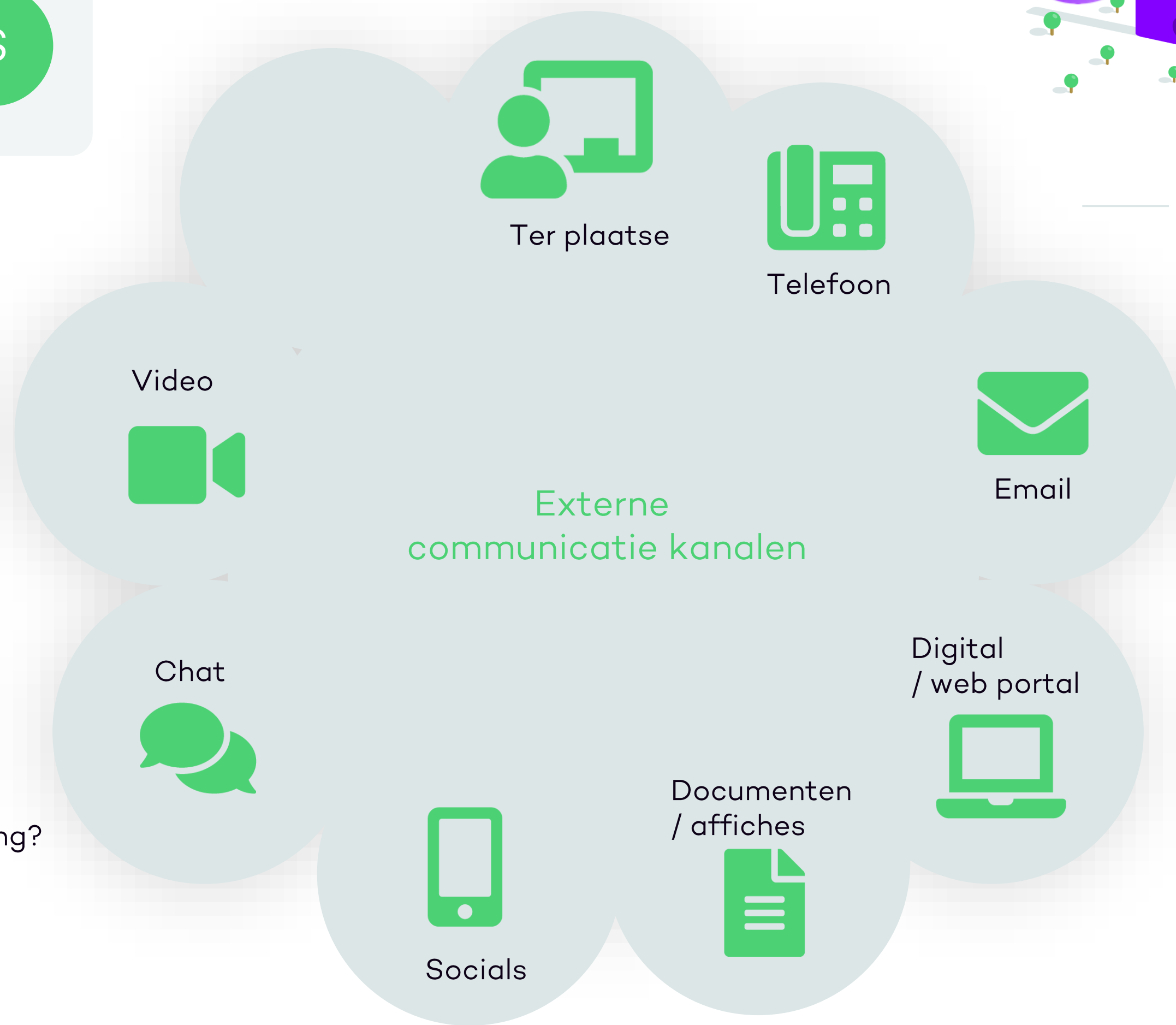
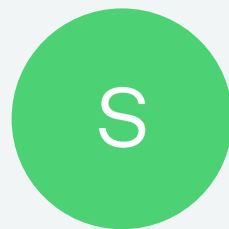
Intelligent Communications

Hoe pakken wij dat aan?



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Teams Calling
Strategie (AS IS – TO BE)



- Welke telefoonnummers worden gecommuniceerd?
- Welk telefoonnummer staat in de (e-mail) handtekening?
- Wat zijn de telefonische openingsuren?

S P R

Teams Calling

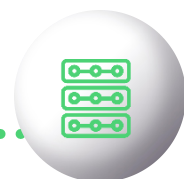


Envisioning: Value Discovery

Teams Calling CIE

Device Discovery

Cloud Contact Center
(Teams Native)



Pre-assessments (AS IS)

Telephony & Facility

Network Readiness

Teams Readiness

IC functional enquête

S

Externe bereikbaarheid
(AS IS- TO BE)



P

Planning (TO BE)



Persoonlijk bereikbaarheid



User Personas & Policies



Diensten bereikbaarheid



Cloud Voice Architecture



Contact Center Call Flow

R

Adoptie & Change

Communication Plan

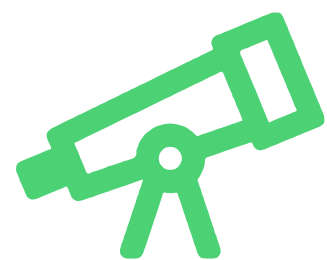
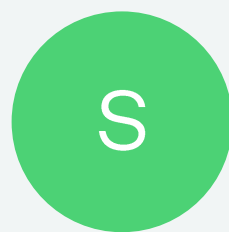
Training Plan

Champions & Ambassadors plan



Teams Meetings

Strategie (AS IS – TO BE)



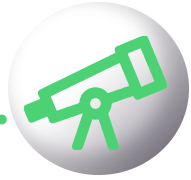
Strategie Workshop
Meeting scenarios
& facilities



- Teams Meeting / Webinar / Live Event
- Onsite / Online / Hybrid
- Intern / Extern participants
- Meeting etiquette (cultuur kader)

S P R

Teams Meetings

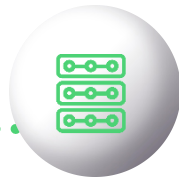


Envisioning: Value Discovery

Teams Meeting Rooms
CIE

Live Events CIE

Interaction devices
discovery



Pre-assessments (AS IS)

Meeting Rooms
Infra & Facility

Network Readiness

Teams Readiness

S

Meetings Strategy
(AS IS- TO BE)

P

Planning (TO BE)



Hybrid Meeting Room



People interaction
& inclusiveness



Teams Live Event



Studio Live Event

R

Adoptie & Change

Communication Plan

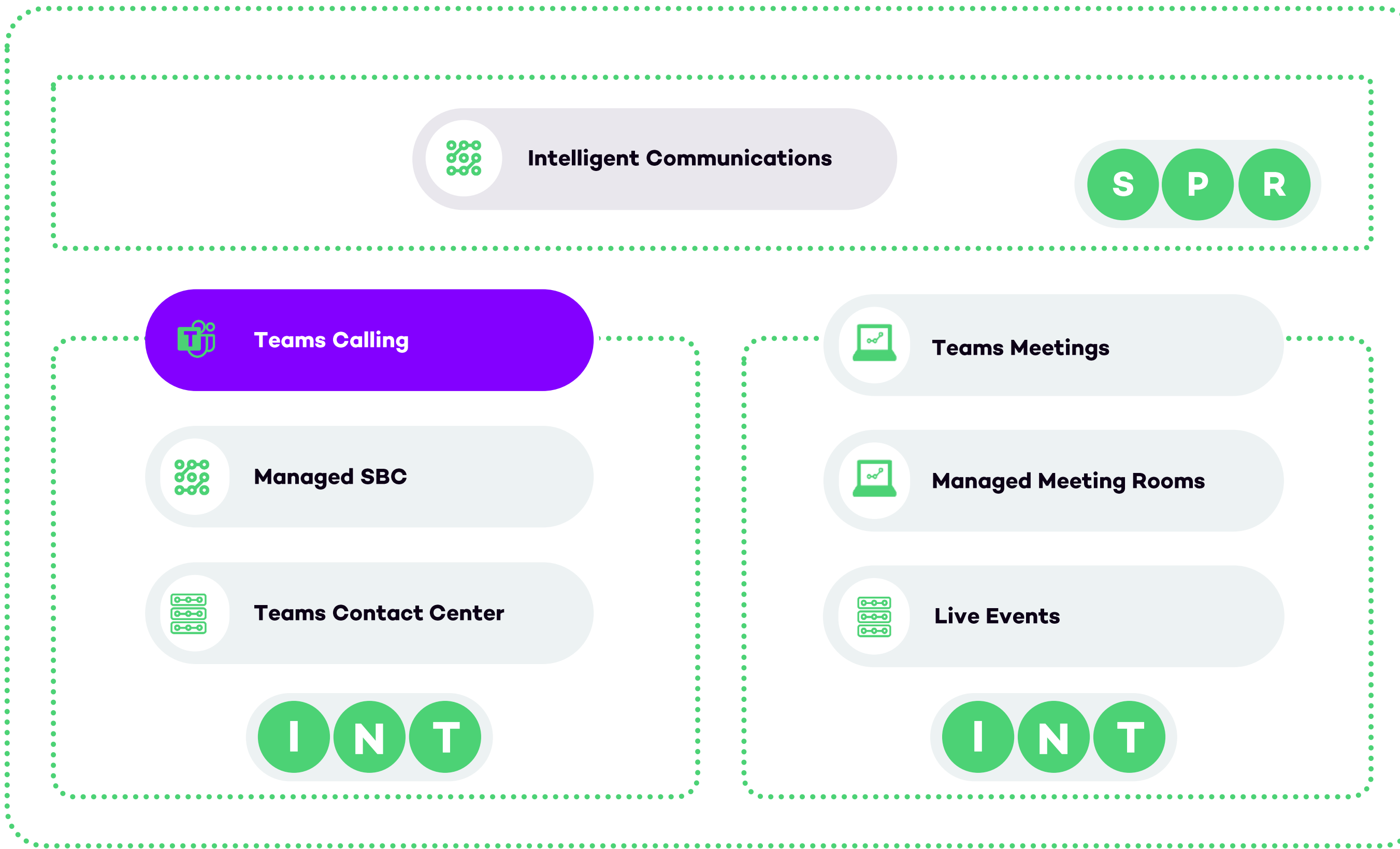
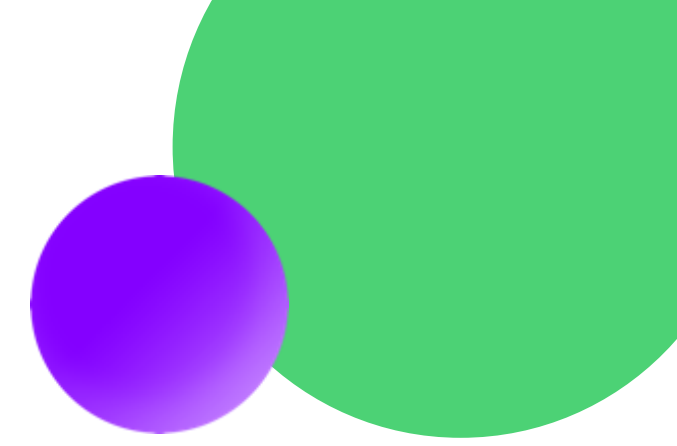
Training Plan

Champions &
Ambassadors plan

Coaching
presentatoren

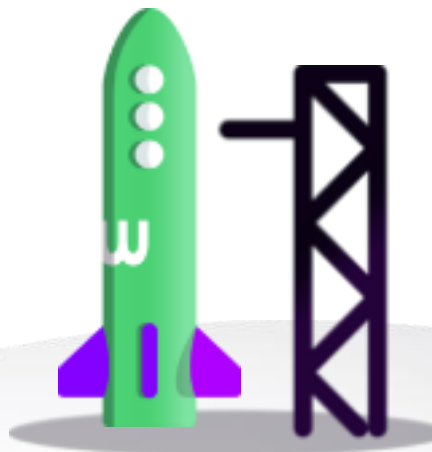
Broadcasting
readiness

Competence Center Meet

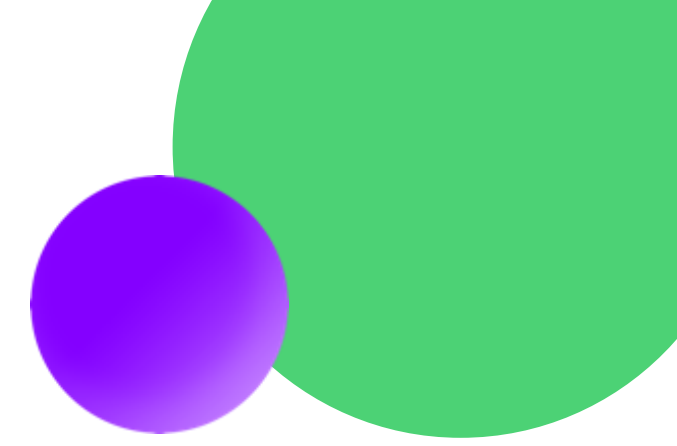
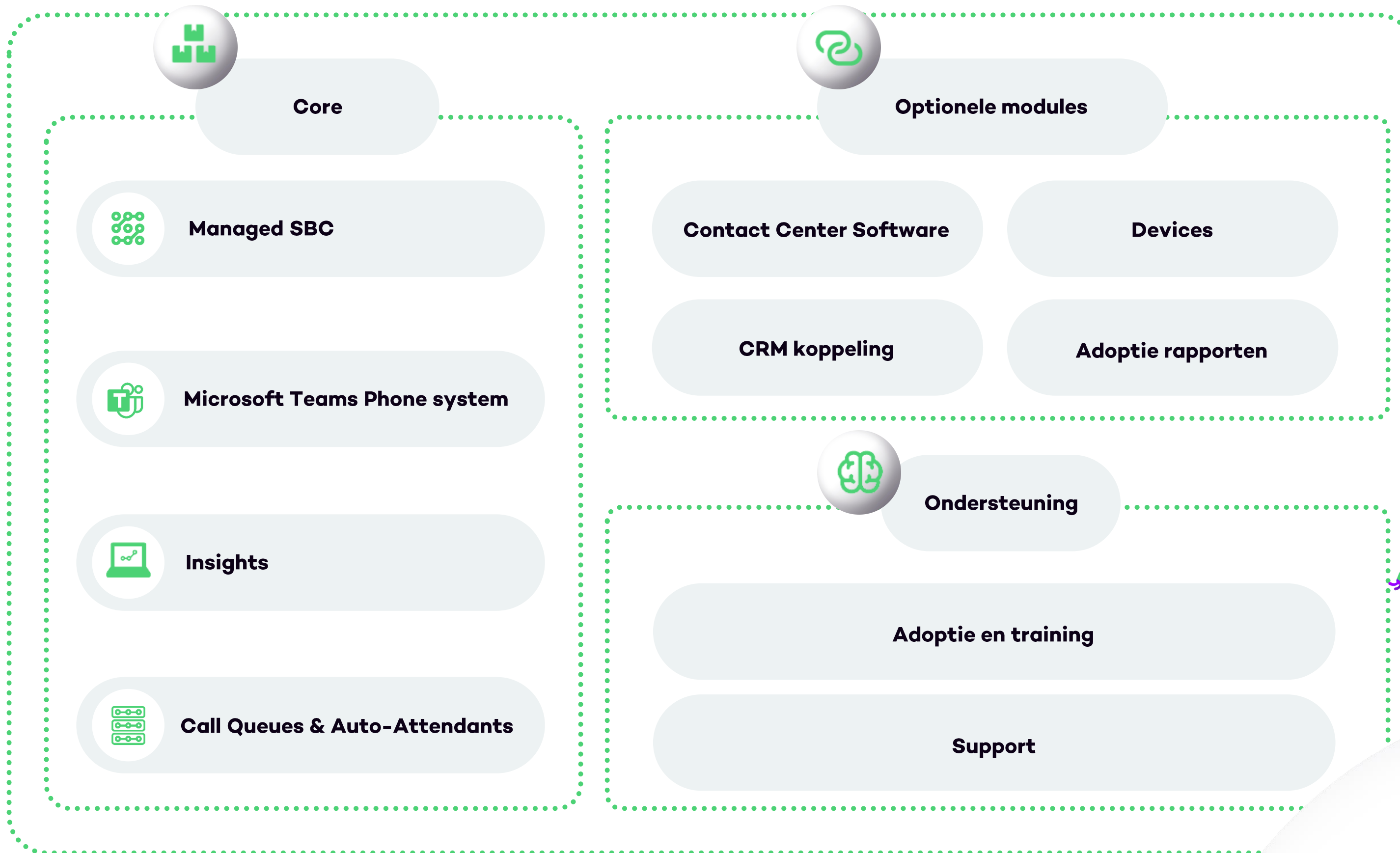


Start

Onze Pijler Teams Calling



Teams Calling.



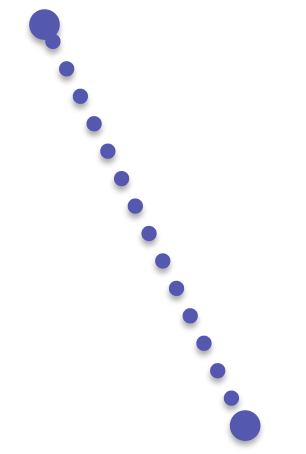
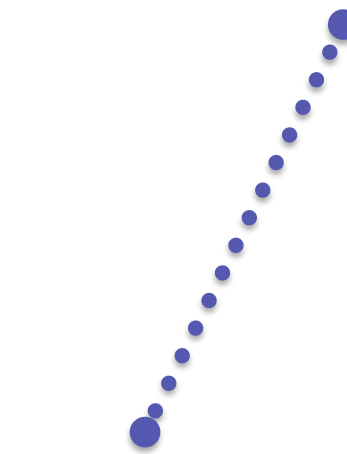
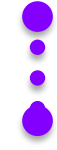
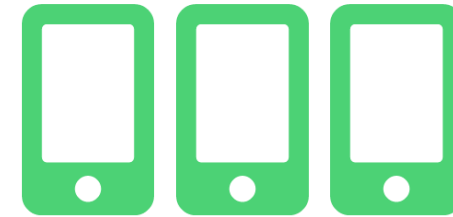
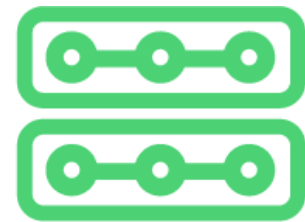
Managed SBC



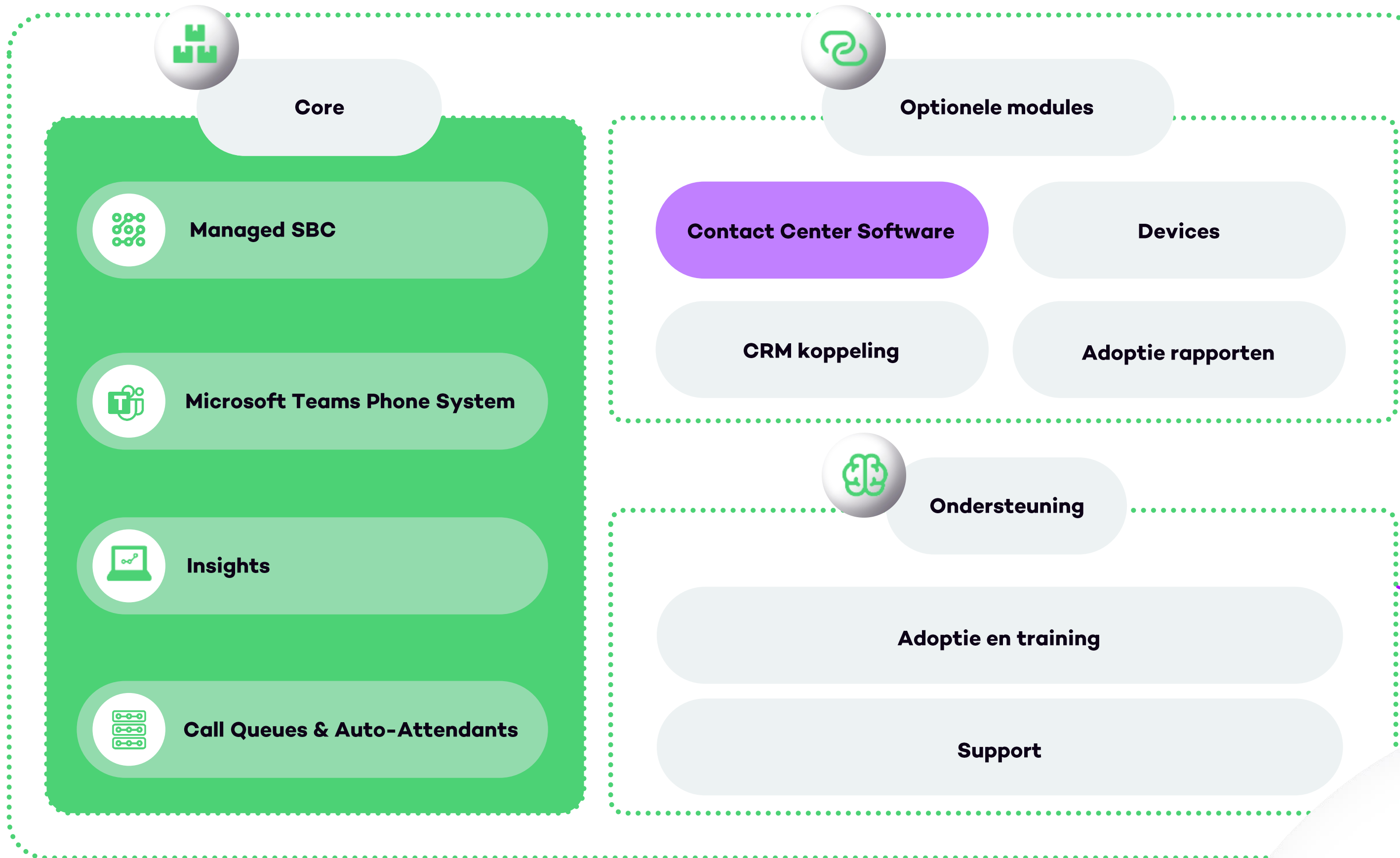
Telco Operator

SBC

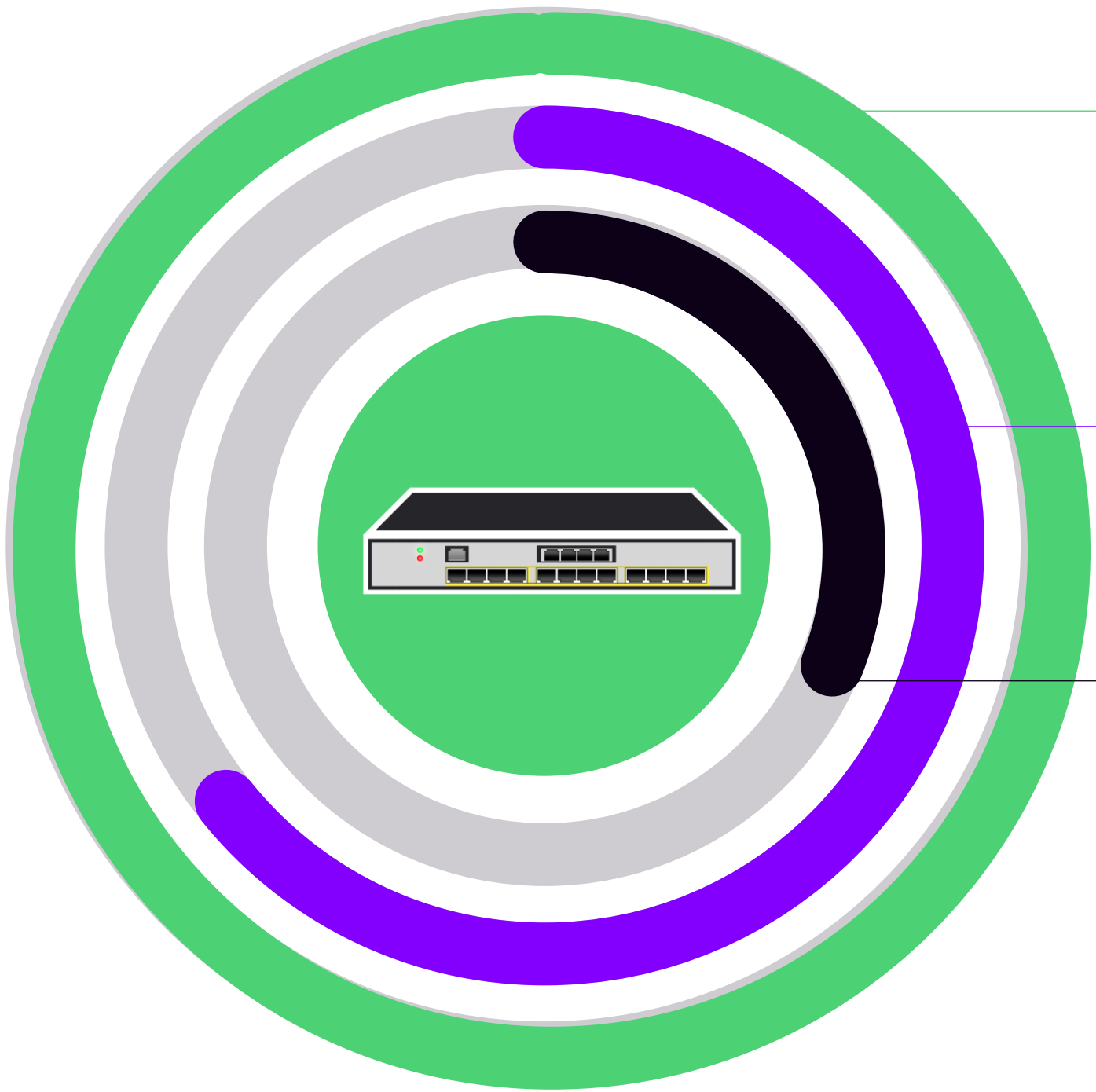
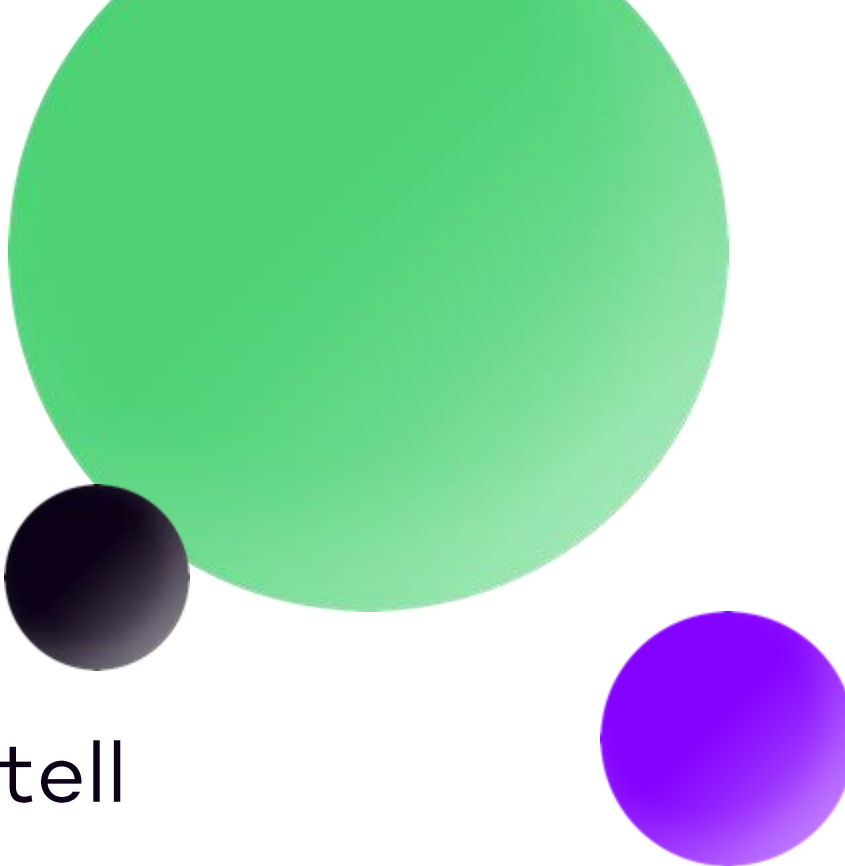
Office 365 – Phone System



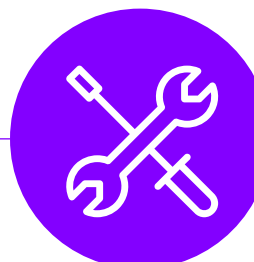
Teams Contact Center.



Support layers Teams Calling



Managed SBC by Wortell



Monitored SBC

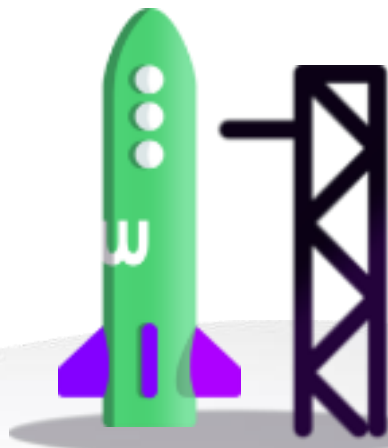


On Premises SBC

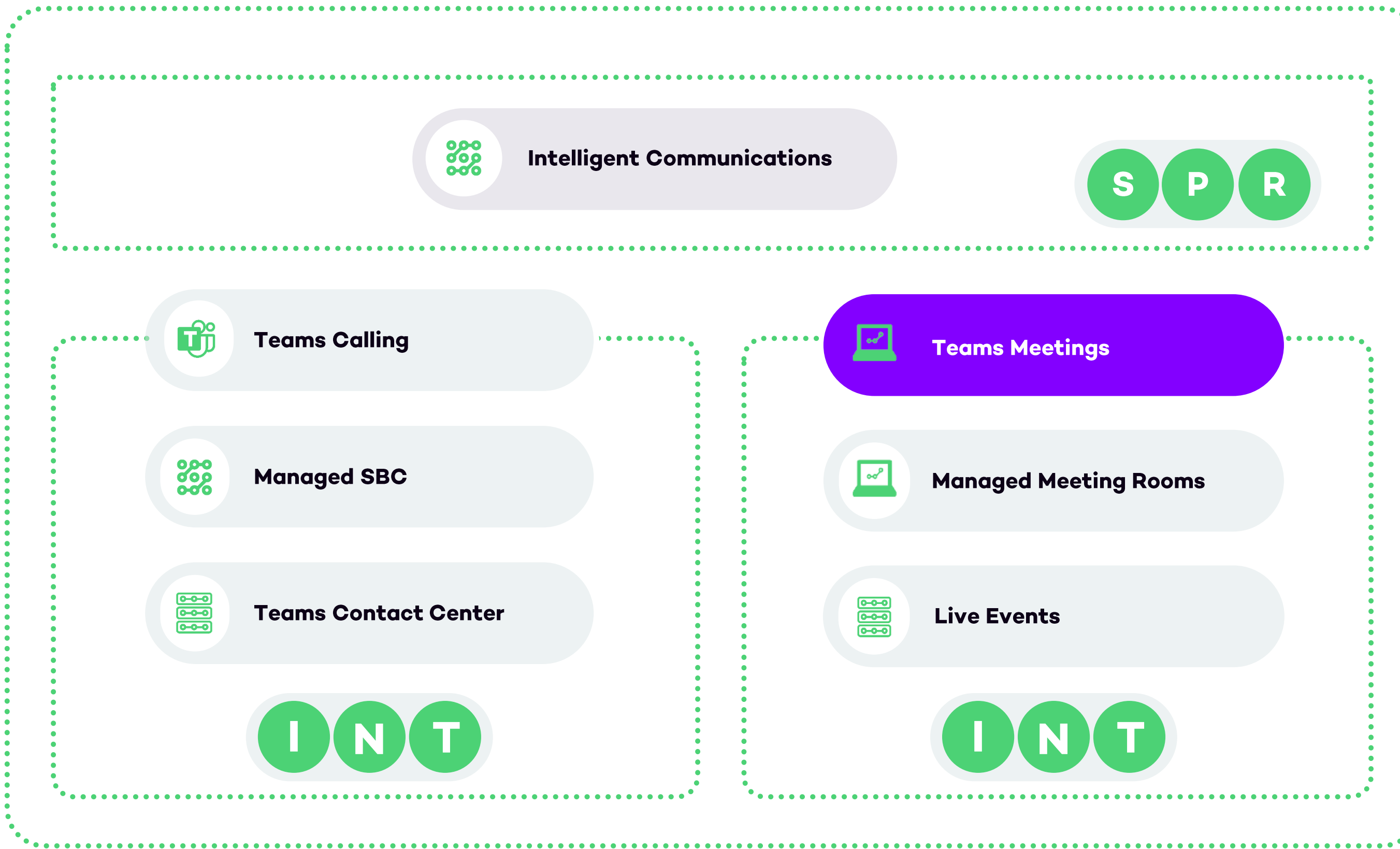
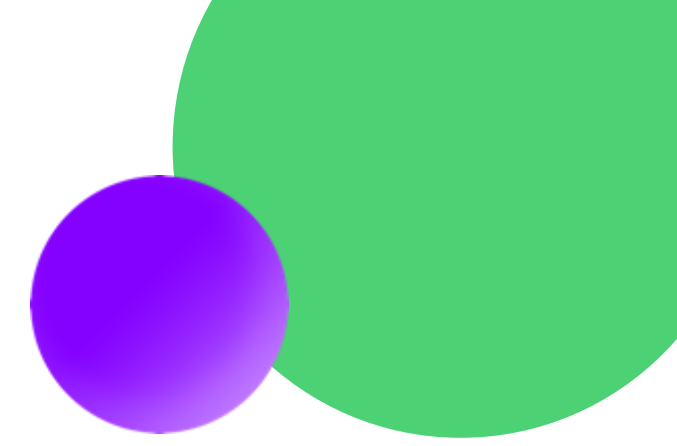
Start

Onze Pijler

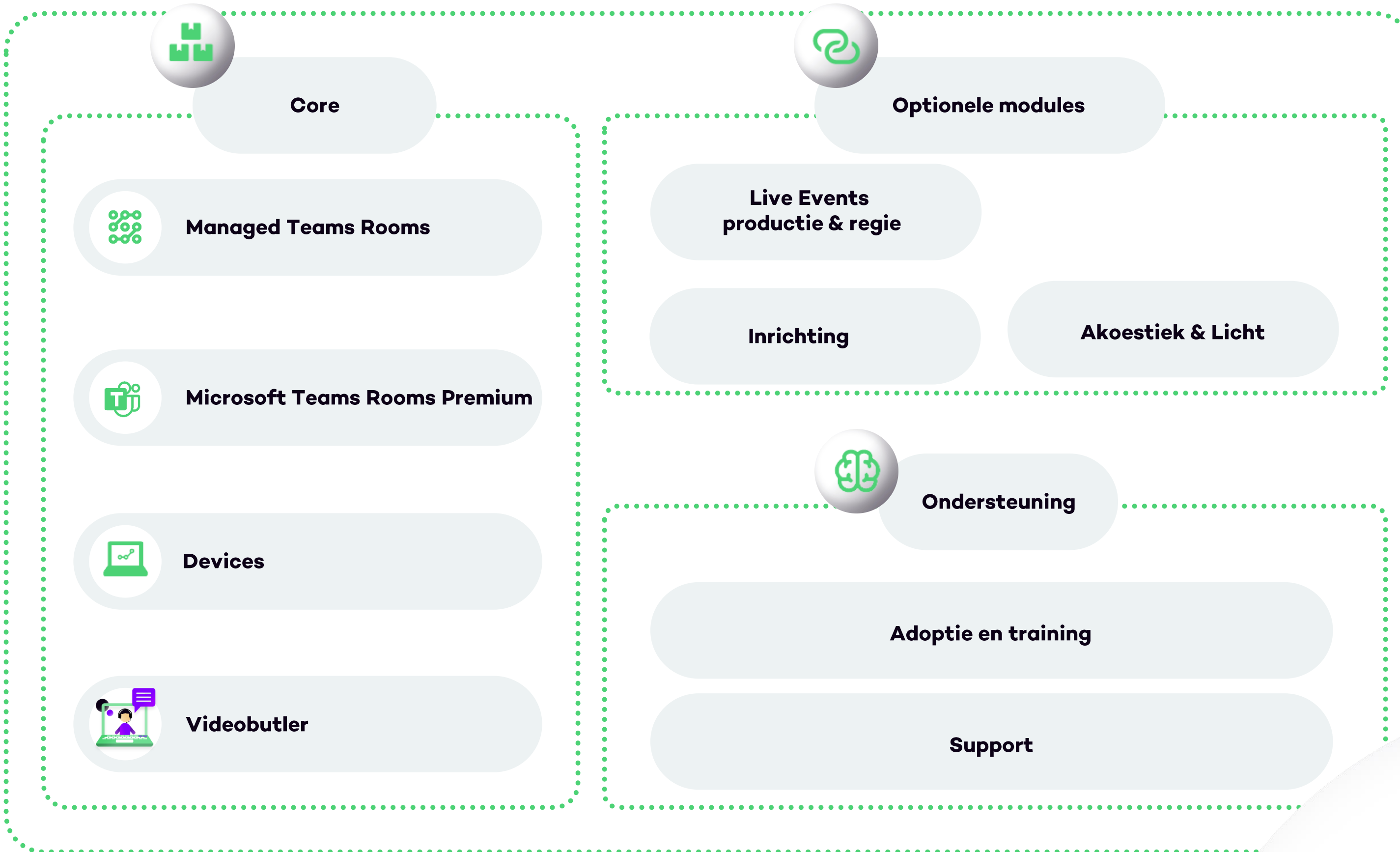
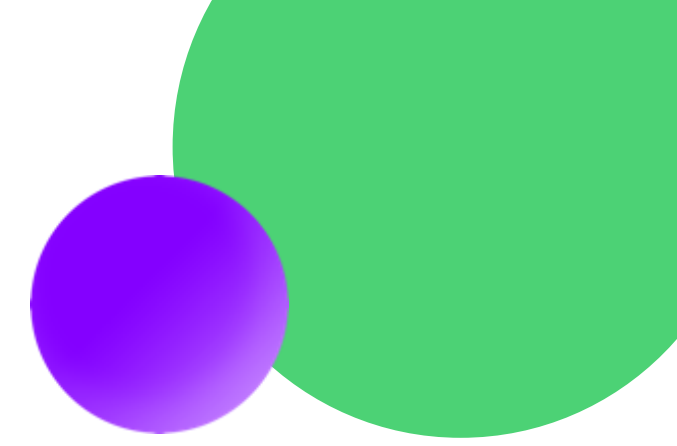
Teams Meetings



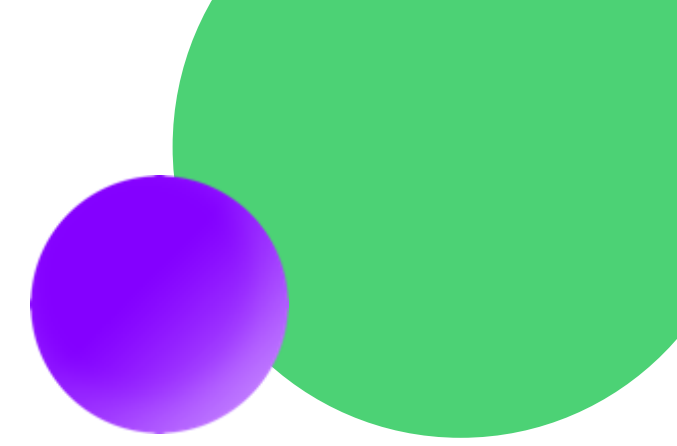
Wortell Meet



Managed Meeting Rooms.



Ruimte Archetypes



Huddle Room Kleine vergaderruimte



- Kleinere ruimte gebruikt voor delen, samenwerken en simpele co-creatie
- Vergaderingen vaak korter van duur

Grote vergaderruimte



- Middel tot grote ruimte geschikt voor meer traditionele vergaderingen en presentaties
- Ruimte opstelling met tafel en stoelen

Co Creatie ruimte



- Flexibele ruimte gebruikt voor creatieve processen zoals agile teamsessies, brainstormsessies of ideevorming
- Toegang tot eigen werkplek en Office365 omgeving voor de juiste co-creatie mogelijkheden

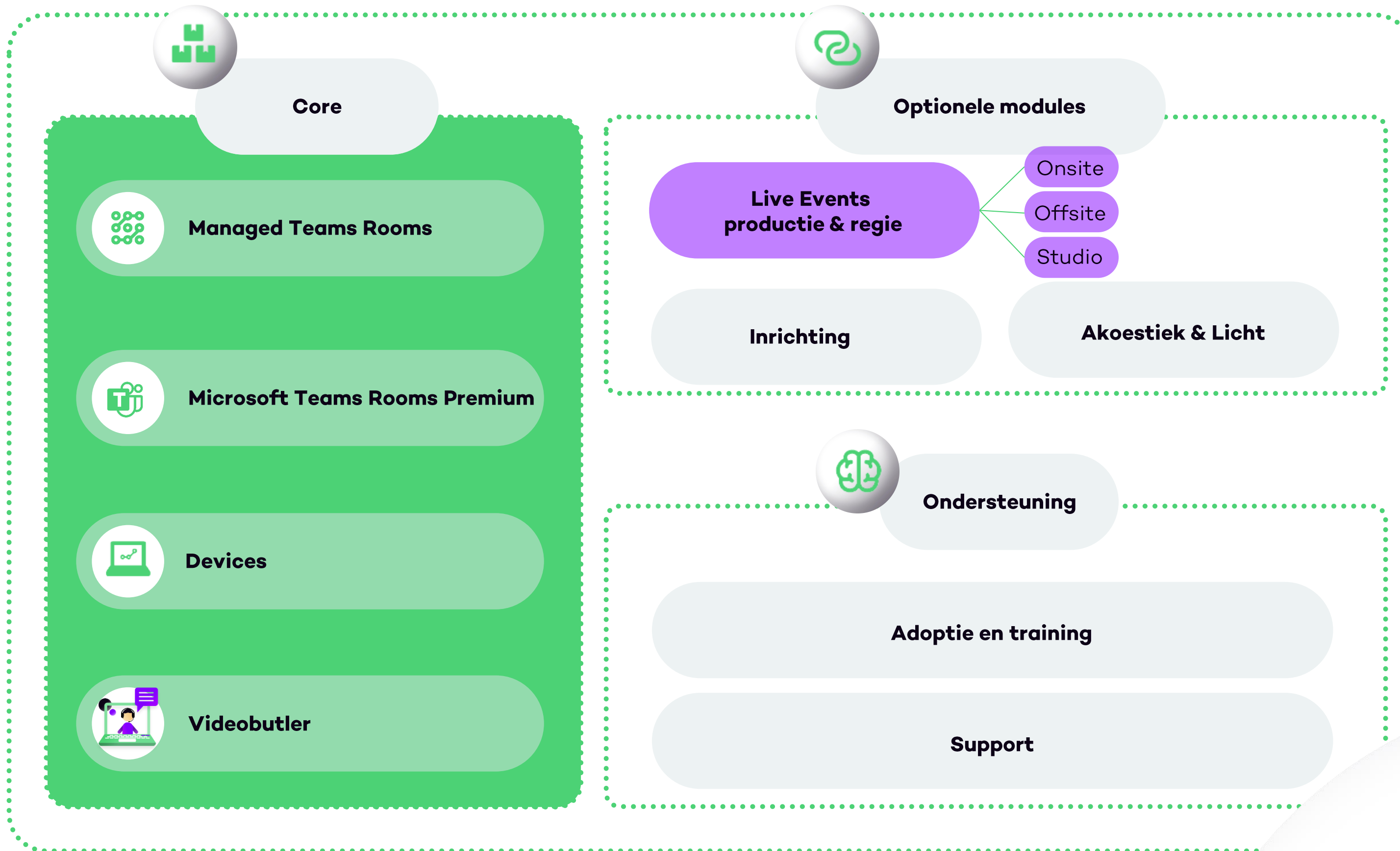
Teams Studio



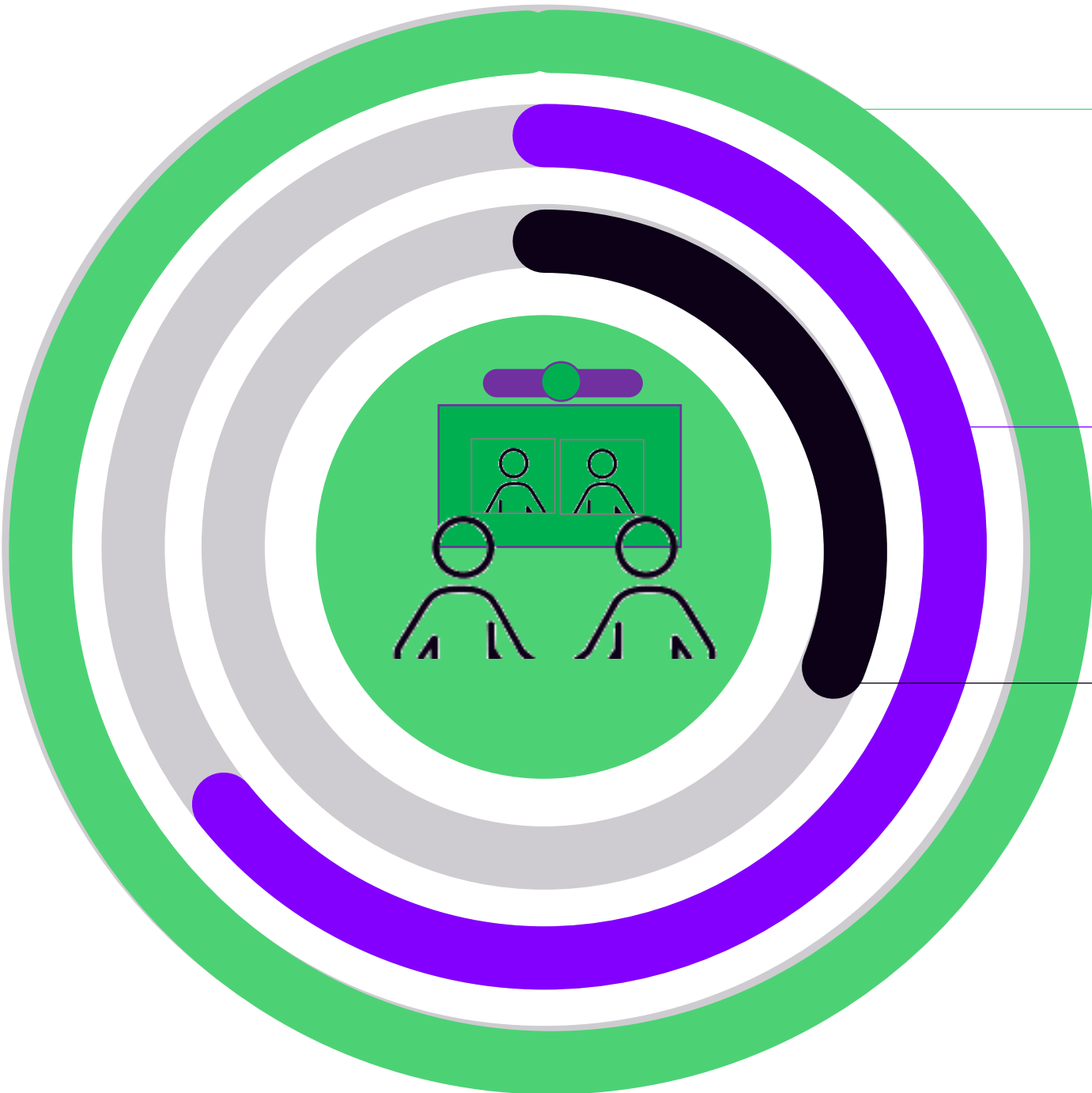
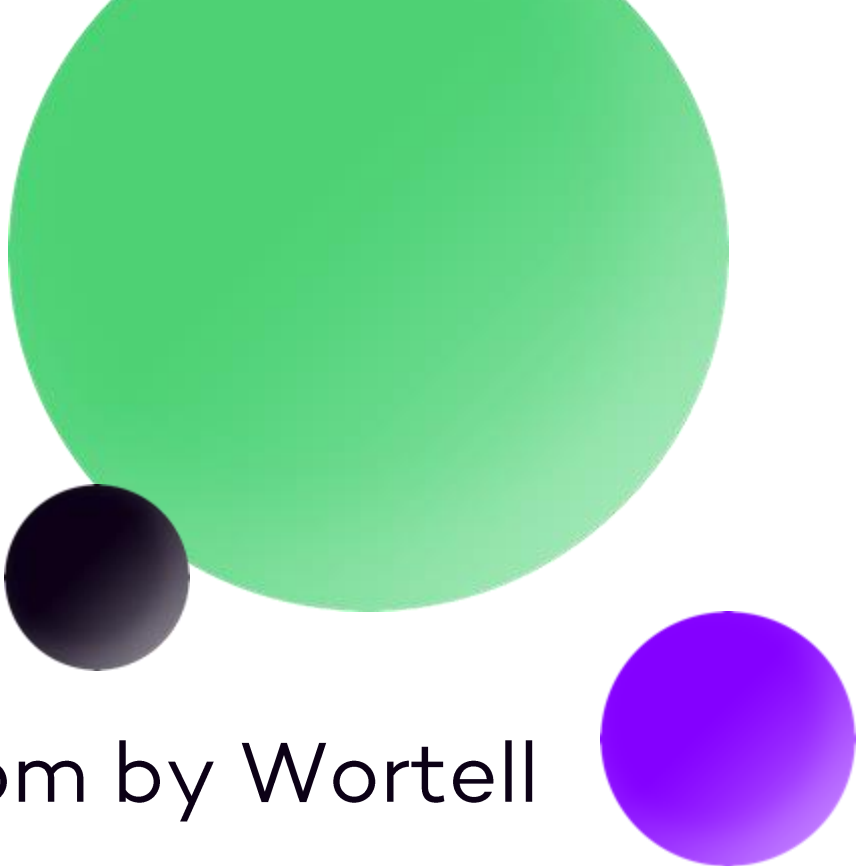
- Vast ingerichte ruimte met meerdere camera's voor het geven van online trainingen en company updates



Teams Live Events



Support layers Managed Meetings



Managed Meeting Room by Wortell

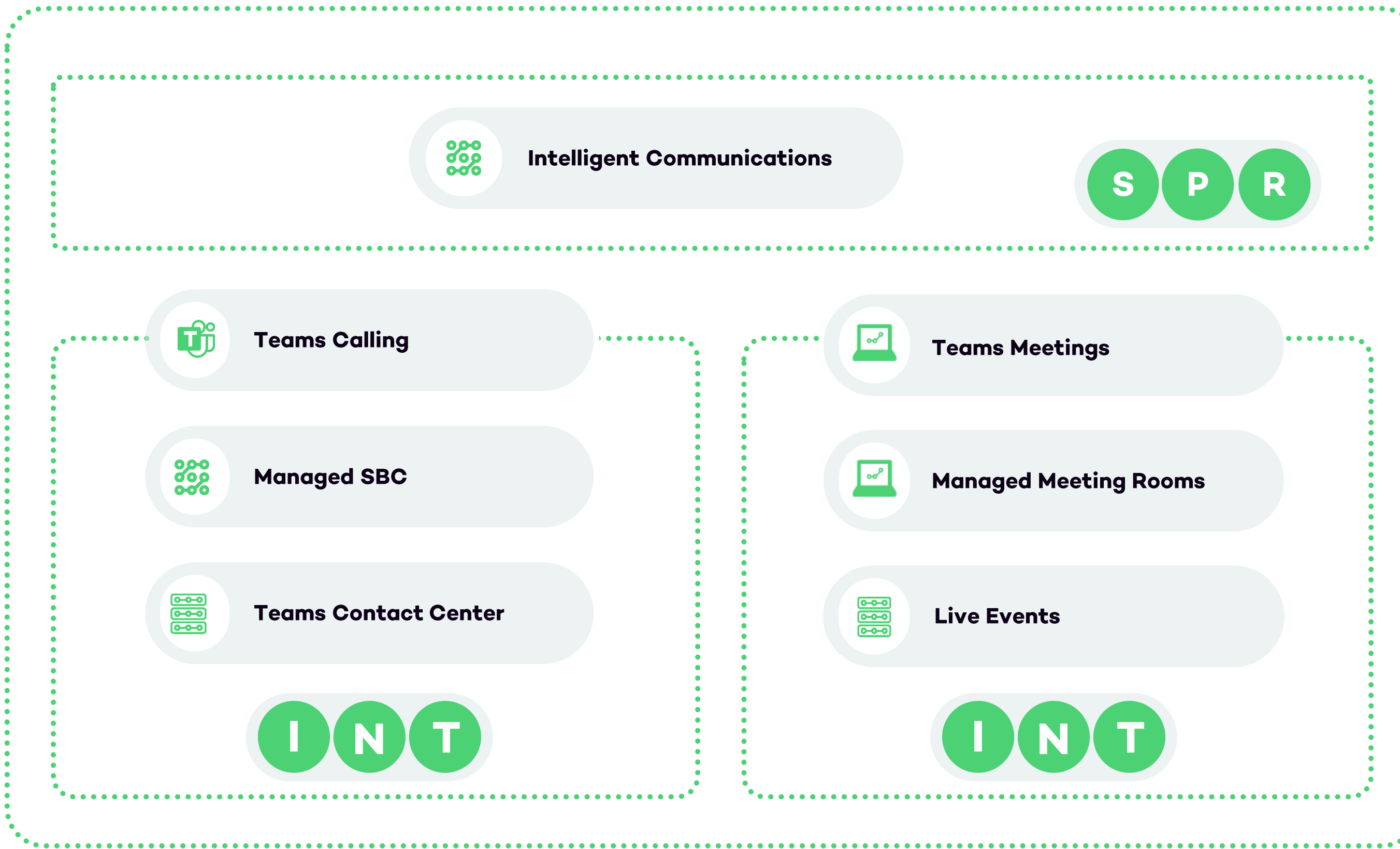
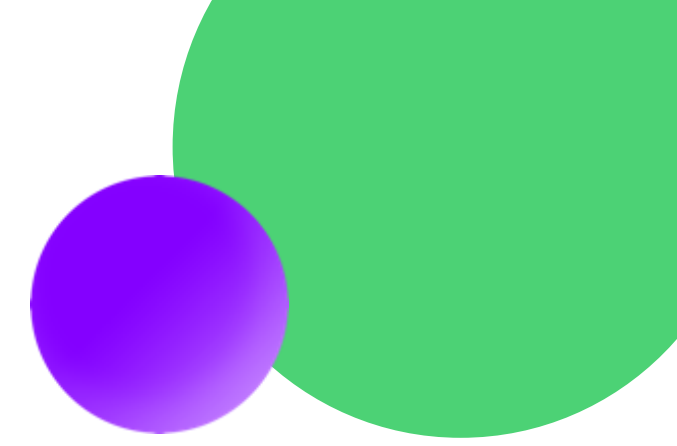


Teams Room Premium



Teams Room Standard

Wortell Meet



26 OKTOBER 2021

wortell Belgium launch event



Blij dat je erbij was!

Feedback over het event? marketing@wortell.be

Meer weten over onze producten & diensten? sales@wortell.be